Date: November 23, 2026

To,

National Stock Exchange of India Ltd
Exchange Plaza, Plot No.C-1, G Block
Bandra Kurla Complex, Bandra (East),
Mumbai - 400 051
Security Code: ONEPOINT

BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400 001
Scrip Code: 544748

Sub: Intimation of Press Release regarding securing a four-year contract from Costa Rica's National Training Institute (INA)

Ref.: Regulation 30 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir/Madam,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are pleased to inform you that One Point One Solutions Limited, through its subsidiary Netcom Business Contact Center, has secured a four-year contract from Costa Rica's National Training Institute (Instituto Nacional de Aprendizaje – INA). The mandate covers contact center and operational services supporting the INA Assistance Center and the National Employment Agency (ANE), with an estimated Total Contract Value (TCV) of USD 10.8 million.

We are enclosing a copy of the Press Release detailing this achievement. The Press Release is also available on the Company's website at www.1point1.com.

We request you to kindly take the same on record.

Thanking you,
Yours faithfully,
For One Point One Solutions Limited

PRITESH SANJAY SONAWANE
Digitally signed by PRITESH SANJAY SONAWANE
Date: 2026.11.23 09:05:20 +05'30'

One Point One Solutions Ltd.

Pritesh Sonawane
Company Secretary & Compliance Officer
Place: Mumbai

Encl.: As above

ONE POINT ONE SOLUTIONS LIMITED SECURES USD 10.8 MILLION CONTRACT IN COSTA RICA, STRENGTHENING ITS LATIN AMERICAN PRESENCE

Four-year mandate with Costa Rica's National Training Institute reinforces 1Point1's international growth strategy and expands its footprint in public-sector operations.

San José, Costa Rica, November 23, 2026: One Point One Solutions Limited (**NSE**: ONEPOINT | **BSE**: 544748), a global AI-powered customer experience and enterprise operations company through its subsidiary Netcom Business Contact Center, has secured a four-year contract with Costa Rica's National Training Institute (Instituto Nacional de Aprendizaje – INA) to deliver contact center and operational services supporting the INA Assistance Center and the National Employment Agency (Agencia Nacional de Empleo – ANE).

The contract carries an estimated Total Contract Value (TCV) of USD 10.8 million, representing approximately USD 2.7 million in annual revenue over its four-year term. The mandate strengthens 1Point1's presence in Latin America and adds a significant long-term engagement to its international business portfolio. The engagement will support contact center operations across telephone and virtual channels, helping INA and ANE maintain accessible, reliable services for individuals and businesses. It reinforces 1Point1's ability to deliver scalable, technology-enabled operations for institutions with critical service requirements.

The contract marks another step in 1Point1's international expansion, building on its regional delivery capabilities and its strategy of combining human expertise, operational depth and technology-enabled solutions to pursue larger, more complex engagements across global markets.

Akshay Chhabra, Chairman & Managing Director, One Point One Solutions Limited, said, "Securing a four-year mandate of this scale reinforces our ambition to build a globally competitive enterprise operations business. It demonstrates our ability to convert regional capabilities into meaningful commercial opportunities and deepen our presence in strategic international markets."

Akashanand Karnik, CEO – Global Business One Point One Solutions Limited, said, "This contract strengthens our position in Latin America and adds to the momentum of our international business. We are focused on building a stronger global portfolio through long-term engagements that leverage our delivery capabilities, deepen our regional presence and create sustainable growth opportunities."

This contract underscores 1Point1 Solutions' ambition to scale beyond its home market, secure larger institutional mandates and build a globally competitive enterprise operations business. As the company expands across geographies, each strategic engagement strengthens its international platform and advances its next phase of growth.

ABOUT ONE POINT ONE SOLUTIONS LIMITED:

Founded in 2008, One Point One Solutions Limited is a publicly listed, India-headquartered, global AI-powered customer experience and enterprise operations company with over 17 years of delivery expertise.

One Point One Solutions Limited combines human expertise, agentic AI, domain depth and global delivery to transform customer and enterprise operations. Through ResolX, its agentic AI platform, the company moves enterprises from conversations and transactions to measurable resolutions and business outcomes.

One Point One Solutions Limited offers services across Customer Experience Management, Digital Transformation and Automation, Finance & Accounting Outsourcing, Trust & Safety, Supply Chain and Operations Management, Creator Economy Support and Medical Records and Litigation Support, working with enterprises across banking and financial services, fintech, e-commerce, healthcare, manufacturing, legal, construction and other industries.

ABOUT RESOLX:

ResolX is the agentic AI innovation brand of One Point One Technology Labs Limited, a subsidiary of One Point One Solutions Limited, built to move enterprises from conversations to resolutions. Designed around Resolution-as-a-Service (RaaS), ResolX combines agentic AI, intelligent orchestration, enterprise workflows, governed data and human expertise to enable AI that acts, orchestrates and resolves, not simply answers. ResolX brings intelligence into real-world enterprise operations across voice, chat, email and digital channels, addressing complex, domain-intensive and regulated workflows where AI must work alongside domain depth, human judgement and enterprise accountability. Backed by 1Point1 Solutions' global delivery footprint and operational expertise, ResolX bridges the gap between AI technology and execution, helping enterprises achieve faster resolutions, greater productivity, improved efficiency and measurable outcomes at scale.

***Disclaimer**: This press release contains "forward- looking statements" that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance, and often contain words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "should" or "will." Forward-looking statements by their nature address matters that are to different degrees, uncertain. For us, uncertainties arise from the behaviour of financial Industry, from future integration of businesses; and from numerous other matters of national, regional and global scale, including those of a political, economic, business, competitive or regulatory nature. These uncertainties may cause our actual future results to be materially different from those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.*

PRITESH SANJAY SONAWANE

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One Point One Solutions Ltd.