November 16, 2026

BSE Limited
Corporate Relations Department
P.J. Towers, Dalal Street, Mumbai - 400 001.

Scrip Code: 532859

National Stock Exchange of India Limited
"Exchange Plaza",
Bandra Kurla Complex, Bandra (E), Mumbai - 400 051.

Symbol: HGS

Dear Sir,

Sub: Rackspace Technology selects HGS to expand global engineering and digital capabilities

We are enclosing a Press Release being issued by Hinduja Global Solutions Limited on the captioned subject, which is self-explanatory.

Kindly take note of the same.

For **Hinduja Global Solutions Limited**

NARENDRA SINGH
Digitally signed by NARENDRA SINGH
Date: 2026.11.16 09:28:16 +05'30'

Narendra Singh
Company Secretary
F4853

Date and time of occurrence of event: November 16, 2026, at 9.10 a.m.

Encl: As above

PRESS RELEASE

Rackspace Technology selects HGS to expand global engineering and digital capabilities

Three-year collaboration combines HGS's engineering and delivery capabilities with Rackspace's cloud and AI expertise to support enterprise transformation and innovation at scale.

Bengaluru, India and Austin, US, November 16, 2026 – HGS (listed on BSE & NSE), a global provider of technology, AI, and business services, today announced a strategic partnership with Rackspace Technology, a global enterprise AI infrastructure and solutions provider.

The three-year collaboration spans enterprise technology services, digital engineering, cloud modernization, product engineering, and sales enablement. Through dedicated teams based in India, HGS will bring expertise across site reliability, cloud, data, and security engineering, strengthening Rackspace's managed services delivery and enabling it to meet growing customer demand. The collaboration also includes a specialized migration engineering practice focused on infrastructure modernization, along with product engineering resources contributing to Rackspace's AI platform roadmap through software development, quality engineering, and technical documentation.

The partnership further strengthens HGS's position as a trusted partner for global organizations and reinforces its growing presence in high-value Global Capability Center (GCC) operations. It also aligns with the company's continued expansion into digital engineering, AI-enabled operations, and Intelligent Experiences.

Venkatesh Korla, Global CEO, HGS, said: *"The agreement with Rackspace Technology marks an important milestone in HGS's growth journey and reflects the confidence global enterprises are placing in HGS as a trusted partner. As organizations continue to evolve, they need partners who can bring together talent, operational expertise, and execution excellence at scale. We are excited to work with Rackspace as it pursues its business objectives and explores new opportunities for the future."*

Gajen Kandiah, Chief Executive Officer, Rackspace Technology, said: *"Production AI for regulated enterprises takes deep engineering and operations that hold up every day. HGS adds dedicated engineering teams to our managed services delivery and our AI platform roadmap, and it runs its own AI workloads on our private infrastructure. The relationship works in both directions, and our customers get more engineering depth behind the stack we operate for them."*

Beyond Rackspace's current priorities, the partnership opens opportunities for the two organizations to jointly explore new solutions and go-to-market initiatives across cloud, AI, engineering, and managed services.

PRESS RELEASE

About HGS

HGS is a global provider of AI-enabled technology and business services that helps organizations transform with confidence. Rooted in decades of operational excellence, HGS combines automation, analytics, artificial intelligence, and deep domain expertise to deliver Intelligent Experiences across the customer lifecycle, from digital customer care to back-office operations, human resources outsourcing, and advanced contact center solutions.

Building on our strong foundation in CX and business process management, we are expanding into new related areas by integrating technology, data, and operational insight to deliver real business results. Our Realized AI methodology brings discipline, speed, and certainty to transformation, delivering right-sized, practical solutions that work here and now, including a 90-day Proof of Value commitment that validates measurable impact in live environments before scaling.

HGS also operates NXTDIGITAL (www.nxtdigital.in), India's premier digital media distribution company, providing satellite, digital cable, and broadband services to over 4.8 million customers across 1,500 cities and towns.

Part of the multi-billion-dollar Hinduja Group, HGS takes a "globally local" approach with 16,320 employees across 10 countries and 23 delivery centers, supporting some of the world's most recognized brands. For the year ended March 31, 2026, HGS reported total income of Rs. 4,857.0 crore (US$ $547.3 million).

HGS. Experience Intelligence.

Learn more at https://hgs.com

About Rackspace Technology

Rackspace Technology® (NASDAQ: RXT) is the operator of the full enterprise AI stack from governed private cloud to AI inference and agents in production. With an Outcomes-as-a-Service model built on secure infrastructure, data foundations, and forward-deployed engineering, Rackspace delivers business results for regulated and mission-critical industries where governance, sovereignty, and uptime are non-negotiable. Learn more at www.rackspace.com.

Media Contacts:

Thanuja B M - Thanuja.megharaj@hgs.com

Gracie LePere - publicrelations@rackspace.com