Date: November 14, 2026

National Stock Exchange of India Limited
Listing Department
"Exchange Plaza", C-1, Block G,
Bandra – Kurla Complex,
Bandra (E), Mumbai – 400 051.
Scrip Symbol: FUSIONCX
ISIN: INE0N2201019

BSE Limited
Department of Corporate Services
Floor 25, P. J. Towers, Dalal Street,
Mumbai- 400001.
Scrip Code: 544995
ISIN: INE0N2201019

Subject: Press Release- Financial Results for Q2 & H1 FY 2026-27 under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir/Madam,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed a copy of the Press Release being released with respect to the financial results for the quarter and half year ended September 30, 2026.

The same will also be uploaded on the website of the Company at www.fusioncx.com.

This is for your information and records.

Thanking You,

For FUSION CX LIMITED

BARUN SINGH
Digitally signed by BARUN SINGH
Date: 2026.11.15 00:17:41 +05'30'

Barun Singh
Company Secretary and Compliance Officer
Membership No.: A32887

Fusion CX Reports Strong Q2FY27 with 22.1% YoY Revenue Growth and PAT at INR 586 Mn up by 31.3% YoY

Kolkata, India – 14th November 2026: Fusion CX Limited (BSE: 544995 | NSE: FUSIONCX), an AI-first customer experience (CX) and AI data service provider, today announced its unaudited consolidated financial results for the **Second Quarter and Half Year of FY27,** ended 30th September 2026.

KEY HIGHLIGHTS – Q2FY27

- Revenue from operations stood at INR 5,253 Mn, a growth of 22.1% on a YoY basis.
- Diversified revenue mix across verticals:
  - Telecom and utilities contributed 39.2% of the revenues.
  - High-Tech, Travel and Others (HTT) contributed 16.1% of the revenues.
  - BFSI contributed 18.2% of the revenues.
  - Retail contributed 12.0% of the revenues.
  - Healthcare and life sciences contributed 14.5% of the revenues.
- EBITDA stood at INR 976 Mn, a growth of 15.2% on a YoY basis with an EBITDA margin of 18.6%.
- Profit After Tax (PAT) stood at INR 586 Mn, a growth of 31.3% on a YoY basis with a PAT margin of 11.2%.
- Top 5 and top 10 clients contributed 36.5% and 48.9% of revenues, respectively.

KEY HIGHLIGHTS – H1FY27

- Revenue from Operations stood at INR 10,158 Mn, a growth of 20.4% on a YoY basis.
- EBITDA was at INR 1,927 Mn, a growth of 27.7% on a YoY basis with an EBITDA margin of 19.0%.
- Profit After Tax (PAT) stood at INR 1,142 Mn, a growth of 56.3% on a YoY basis with a PAT margin of 11.2%.
- Diluted Earning per share (EPS) stood at INR 8.96, a growth of 55.8% on a YoY basis.

Consolidated (INR Mn)	Q2 FY27	Q2 FY26	*Y-o-Y*	Q1 FY27	*Q-o-Q*	H1 FY27	H1 FY26	*Y-o-Y*
Revenue from Operations	5,253	4,303	*22.1%*	4,905	*7.1%*	10,158	8,434	*20.4%*
EBITDA	976	847	*15.2%*	951	*2.7%*	1,927	1,510	*27.7%*
EBITDA Margin%	*18.6%*	*19.7%*		*19.4%*		*19.0%*	*17.9%*	
PAT	586	447	*31.3%*	556	*5.4%*	1,142	731	*56.3%*
PAT Margin%	*11.2%*	*10.4%*		*11.3%*		*11.2%*	*8.7%*	
Diluted EPS (INR)	4.60	3.52	*30.7%*	4.38	*5.0%*	8.96	5.75	*55.8%*

COMMENTING ON THE RESULTS

Pankaj Dhanuka, Chairman, Managing Director and CEO, Fusion CX, said:

"We are pleased to report a strong quarter, with revenue growth of 22.1% YoY, reflecting the increasing strength and diversification of our business. We are seeing a healthier mix across verticals and clients, a rising contribution from digital solutions, and strong momentum in onshore delivery. Importantly, PAT grew 31.3% YoY against revenue growth of 22.1%, and for the half-year EBITDA grew 27.7% against revenue growth of 20.4%, demonstrating operating leverage as we scale. With continued investments in talent and our AI-first capabilities, we remain focused on building a diversified, technology-led and profitable business.

Our recent acquisition of Impacx marks another important milestone for Fusion CX, establishing our presence in Germany and strengthening our capabilities in the European market. Its enterprise relationships, German-language expertise and AI-enabled technology complement our AI-first strategy and global delivery platform, creating opportunities to deliver a broader and increasingly technology-led proposition to our clients.

As we embark on our journey as a listed company, our focus remains firmly on sustainable growth, disciplined execution and long-term value creation."

Amit Soni, Chief Financial Officer, Fusion CX, said:

"We delivered a strong performance during Q2FY27, with double-digit growth in revenue and profitability. Reported EBITDA was INR 976 Mn with a margin of 18.6%. PAT rose 31.3% YoY to INR 586 Mn. Cash generation remained strong during the quarter, supporting continued investments in AI capabilities and delivery capacity.

With our successful listing in October, we have further strengthened our financial position and flexibility. Around 40% of the IPO proceeds have been deployed to date, primarily towards debt reduction and the Impacx acquisition, in line with the stated objects of the issue. This has also improved our leverage position. The balance proceeds remain allocated towards platform upgrades, overseas debt payments, general corporate purposes and acquisitions, supporting our strategic growth priorities."

Conference Call Details: Monday, November 16th, 2026, at 4:00 PM IST	
Diamond Pass	Click Here
Universal Access Number	+91 22 6280 1107 | +91 22 7115 8008
The number listed above is universally accessible from all networks and all countries.	
Toll Free Number	HK: 800 964 448 | SG: 800 101 2045 | UK: 0 808 101 1573 | USA: 1 866 746 2133

About Fusion CX Limited

Fusion CX Limited (BSE: 544995 | NSE: FUSIONCX) is an AI-first customer experience ("CX") company delivering services across multiple channels, including voice, email, chat, social media and messaging, with technology central to its service delivery model, in addition to providing AI Data Infrastructure Services that include data collection, data annotation and labelling, and teleoperations services. With a human and tech philosophy at its core, Fusion CX blends deep domain expertise with a portfolio of proprietary AI tools to enable intelligent, multilingual, and omnichannel engagement at scale through a broad spectrum of generative AI-driven technologies that enhance customer engagement, operational efficiency, and digital transformation. The company focuses on key verticals, including telecom and utilities, healthcare and life sciences, high-tech, travel and others (HTT), BFSI, and retail, where it has developed deep domain specialization. For more information, please visit our website at www.fusioncx.com

For Further Information, Please Contact:

Fusion CX Limited	**Ernst & Young LLP**
Barun Singh - secretarial@fusioncx.com	Sowmiya Manickam - sowmiya.manickam@in.ey.com Jatin Babani - Jatin.Babani@in.ey.com

Disclaimer: *Certain statements made in this release concerning our future growth prospects may be interpreted as forward-looking statements, which involve a number of risks and uncertainties that could cause the actual results to differ materially from those in such forward looking statements. Investors are requested to use their discretion in relying on them. We do not undertake to update any forward-looking statements that may be made from time to time.*