ENSER COMMUNICATIONS LTD.
(formerly known as Enser Communications Pvt. Ltd.)
CIN: L64200MH2008PLC182752

November 21, 2026

To,
The Manager
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, C/1, G Block,
Bandra - Kurla Complex,
Bandra (East) Mumbai -400051

SYMBOL: ENSER
ISIN: INE0R9I01021

Subject: Submission of Media Release
"Enser Communications Advances Its Next Phase of Business Evolution, Strengthening Its Integrated Technology and BPM Platform"

Dear Sir/Madam,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith a copy of the Media Release titled "Enser Communications Advances Its Next Phase of Business Evolution, Strengthening Its Integrated Technology and BPM Platform" for your records and dissemination at your official website.

A copy of the same will also be uploaded on the Company's website www.enser.co.in.

Kindly take it on your records and oblige.

Thanking you,

Yours Faithfully,
For Enser Communications Limited

ALISHA SARASWAT
Digitally signed by ALISHA SARASWAT
Date: 2026.11.21 13:13:57 +05'30'

Alisha Saraswat (M. No. A79732)
Company Secretary & Compliance Officer

Enser Communications Advances Its Next Phase of Business Evolution, Strengthening Its Integrated Technology and BPM Platform.

Company sharpens focus on AI-led BPM, enterprise technology, cybersecurity and digital solutions, reinforcing its strategy to build a diversified, technology-enabled enterprise services platform.

Gurugram | 21 November 2026

Enser Communications Limited ("Enser" or "the Company"), an emerging integrated Business Process Management (BPM) and technology solutions Indian company, is advancing its next phase of business evolution with an increased focus on AI-powered services, enterprise technology, cybersecurity and digital transformation solutions. Building on its established BPM capabilities and expanding technology portfolio, the Company is focused on developing a more integrated, scalable and diversified enterprise solutions platform, combining technology, automation, analytics and human expertise to address the evolving requirements of businesses across industries and geographies.

Evolving Beyond Traditional BPM Through Technology and Innovation

Enser has been progressively strengthening its business model by integrating technology-led capabilities with its established BPM operations. Its strategic roadmap encompasses AI-powered customer engagement, omnichannel communication, customer acquisition and retention, CRM and analytics, financial technology services, IT infrastructure management, cybersecurity, software development, API integration and database management.

The Company's business blueprint outlines its ambition to evolve into a more comprehensive enterprise solutions provider, leveraging Artificial Intelligence, automation and data-driven insights to enhance service delivery, operational efficiency and customer experience.

Enser is also developing proprietary technology capabilities to complement its service offerings. Its internally developed, enterprise-grade AI-powered noise-cancellation platform successfully completed operational trials in September 2026 and is already in market for commercial deployment. The Company is also exploring AI agents, workflow automation and technology-led solutions to expand its enterprise offerings and create additional business opportunities.

Strengthening Its Position in High-Growth Technology Markets

Enser sees significant opportunities in the expanding enterprise technology and cybersecurity landscape. According to Frost & Sullivan estimates, India's cybersecurity market is projected to grow from approximately US$5.7 billion in 2024 to US$16.4 billion by 2030, representing a compound annual growth rate of approximately 19.3%. Gartner has also projected India's information-security spending to grow by 16.4% in 2025, reflecting increasing enterprise demand for advanced security and digital protection solutions.

Against this backdrop, Enser's strategic roadmap envisages developing cybersecurity as an important growth vertical, with a focus on managed detection and response, cloud security, threat intelligence, identity governance, vulnerability assessment, data protection and managed security services.

The Company also intends to leverage the convergence of BPM and technology services by offering integrated solutions that combine customer engagement, automation, enterprise IT infrastructure and cybersecurity. This approach is expected to create opportunities for deeper customer relationships, cross-selling and recurring business through managed and subscription-based service offerings.

Strategic Business Realignment

As part of its continuing business evaluation and efforts to establish a more focused and integrated operating structure, the management has undertaken a review of certain subsidiary-level business arrangements.

Pursuant to this review, the Company proposes to divest its entire equity shareholding in Growintelli Technologies Private Limited ("Growintelli"), its wholly owned subsidiary, to its erstwhile promoter, subject to requisite corporate approvals and applicable regulatory requirements.

Growintelli was acquired by Enser in early 2025 as part of its strategy to expand into enterprise IT infrastructure, cybersecurity, data protection and related technology services. The subsequent integration of Growintelli marked an important step in broadening Enser's technology capabilities and enterprise solutions portfolio.

Building on the experience and market understanding gained through this initiative, the management believes that the next phase of these business opportunities can be pursued more effectively through a consolidated operating structure, with greater direct focus within Enser Communications Limited.

Importantly, the proposed divestment represents a realignment of the subsidiary ownership structure and does not signify Enser's withdrawal from the technology, IT infrastructure or cybersecurity businesses. While Enser will divest from Growintelli Technologies Private Limited, it has created its own division to promote cybersecurity and compliance, especially targeted towards the insurance vertical, and will continue to participate in such initiatives under the Enser brand. The Company intends to continue developing and expanding these business verticals directly through its own operating platform, leveraging its existing capabilities, enterprise relationships and broader business infrastructure.

The proposed realignment is aimed at simplifying the corporate structure, enhancing management focus, facilitating closer integration with the Company's existing operations and enabling a more coordinated approach to business development and expansion.

Building a Scalable and Diversified Enterprise Solutions Platform

Enser has already crossed the ₹100 crore consolidated revenue milestone in FY2026, reporting approximately ₹102 crore in revenue, ₹19.89 crore in EBITDA and ₹10.01 crore in profit after tax, and is very well on track to achive its envisaged revenue and profitability targets for the FY2027. The Company has developed an operating platform comprising over 1,500 employees, more than 100 clients and eight service units.

Building on this foundation, the Company's priorities include strengthening its AI-augmented BPM model, expanding proprietary technology solutions, developing enterprise technology and cybersecurity offerings, deepening customer relationships and exploring international growth opportunities, including the Middle East and Southeast Asia.

Enser believes that the convergence of BPM, Artificial Intelligence, automation, cybersecurity and digital enterprise solutions presents significant opportunities to develop differentiated service offerings and build sustainable, scalable business verticals.

Management Commentary

Commenting on the Company's strategic direction, Mr. Rajnish Sarana, Managing Director of Enser Communications Limited stated:

"Enser has been steadily evolving into a more diversified, technology-led enterprise solutions company. Our journey over the last few years has involved expanding our capabilities, strengthening our operating platform and identifying complementary business opportunities that can create long-term value.

The acquisition and integration of Growintelli were important steps in this journey and provided us with valuable experience and a deeper understanding of the enterprise technology and cybersecurity markets. As we enter the next phase of our evolution, we believe that a more consolidated operating structure, with these business opportunities being pursued directly within Enser, will enable sharper execution, closer alignment with our existing operations and greater management focus.

Our strategic intent remains focused on building a stronger technology-enabled business platform encompassing BPM, Artificial Intelligence, enterprise technology, cybersecurity and digital solutions. We remain committed to developing these capabilities and capturing emerging opportunities across these markets, while continuing to strengthen our core business and create sustainable long-term value for our shareholders."

About Enser Communications Limited

Enser is an emerging player of Business Process Management (BPM) Industry, offering cutting-edge solutions designed to enhance customer experience and drive operational excellence.

Enser helps its clients manage their Customer Life cycle using its Business Process Management Platform. Enser facilitate rich consumer engagement and understanding by crafting end to-end consumer interaction solutions that are flexible and customized to deliver for our client's business objectives.

Enser provides Customer Acquisition services, it is an automated, defined and optimized process for gaining new customers, from lead generation to conversion, aiming to enhance efficiency and effectiveness. Apart from this Enser provides Automated Premium Collection Engine, Integrated Voice recognition Response System, C-SAT Surveys and other services to its customers.

Enser operates from its various facilities functioning from Mumbai, Gurugram, Bangalore and Jaipur. Enser's BPM tech enabled platform integrates with voice, chat, email, IVRS, and other social media engagements for customer acquisition as well as customer service strategies, specializing in Client Interaction Management. Enser, founded and led by industry stalwarts Rajnish Sarna, Harihara Iyer and a team of seasoned professionals, represents decade

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