Crompton Greaves Consumer Electricals Limited
Registered & Corporate Office:
05GBD, Godrej Business District, Pirojshanagar,
LBS Road, Vikhroli (West), Mumbai 400 079, Maharashtra, India
Tel: +91 73045 75254
W: www.crompton.co.in CIN: L31900MH2015PLC262254

Date: October 23, 2026

To, **BSE Limited ("BSE")**, Corporate Relationship Department, 2nd Floor, New Trading Ring, P.J. Towers, Dalal Street, Mumbai – 400 001.	To, **National Stock Exchange of India Limited ("NSE")**, "Exchange Plaza", 5th Floor, Plot No. C/1, G Block, Bandra- Kurla Complex Bandra (East), Mumbai – 400 051.
BSE Scrip Code: 539876	**NSE Symbol: CROMPTON**
ISIN: INE299U01018	**ISIN: INE299U01018**
Our Reference: 108/2026-27	**Our Reference: 108/2026-27**

Dear Sir/ Madam,

Sub: Disclosure under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations") – Intimation of order passed

With reference to the captioned subject and pursuant to Regulation 30 read with Para A of Part A of Schedule III of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, ("**SEBI LODR**") and with reference to SEBI Master Circular No. HO/49/14/14(7)2025-CFD-POD2/I/3762/2026 dated January 30, 2026, the details required are as under:

Sr. No.	**Details of Events that need to be provided**	**Information of such events(s)**	
a.	Name of the authority;	District Consumer Disputes Redressal Commission, Hyderabad II	District Consumer Disputes Redressal Commission, Hyderabad II
b.	Nature and details of the action(s) taken initiated, or order(s) passed;	1. Refund an amount of Rs. 14,886/- along with interest accrued on it @ 9% P.A. from the date of escalation of issue i.e. 11-10-2024 till its realization. 2. Pay an amount of Rs. 5,000/- (Rupees Five thousand only) towards the compensation to the complainant for causing inconvenience, hardship and mental agony. 3. an amount of Rs.3,000/- (Rupees Three thousand only) towards costs of litigation. 4. The Opposite Party is at liberty to repossess the defective Gas stove from the Complainant on due compliance and the Complainant is at obligation to discharge the same within two weeks from the date of Compliance.	1. Refund Rs. 21,999/- with interest accrued on it @ 12% P.A. w.e.f. 19.02.2025 the date on which the defective Chimney has been installed under Ex. A-2 till its realization. 2. Pay Rs. 5,000/- towards Compensation for mental agony and Physical trauma caused to the Complainant and Rs. 5,000/- as Costs of the litigation. 3. The Opposite Party is at liberty to repossess the defective Chimney soled under Ex. A-1 on due compliance of the order and the Complainant is advised to discharge his part of obligation in handing over the same.
c.	Date of receipt of direction or order, including any ad interim or interim orders, or any other communication from the authority;	22.10.2026 (Order received on 22.10.2026 at 20.35 pm)	22.10.2026 (Order received on 22.10.2026 at 20.35 pm)

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d.	Details of the violation(s)/ contravention(s) committed or alleged to be committed;	The consumer claimed that he had purchased Super Slim Glass Automatic Gas Stove under the brand "Crompton", which was not functioning well. Hence the consumer filed consumer complaint for an amount of Rs 1,39,886/-.	The consumer claimed that he had purchased Quiet Pro plus 90cm inclined Kitchen Chimney under the brand "Crompton", which was not functioning well. Hence the consumer filed consumer complaint for an amount of Rs 1,43,198/-.
e.	Impact on financial, operation or other activities of the Company, quantifiable in monetary terms to the extent possible;	₹ 22,886/-	₹ 31,999/-

You are requested to take the above information on your record.

For **Crompton Greaves Consumer Electricals Limited**

Kaleeswaran Arunachalam

Digitally signed by Kaleeswaran Arunachalam
DN: cn=Kaleeswaran Arunachalam c=IN o=Personal
Reason: Personal
Location:
Date: 2026-10-23 19:42+05:30

Kaleeswaran Arunachalam
Chief Financial Officer