LLOYDS METALS

25th May, 2026

To,

BSE Limited
Corporate Services Department
Phiroze Jeejeebhoy Towers,
Dalal Street, Mumbai – 400001
BSE Scrip Code: 512455

National Stock Exchange of India Limited
Corporate Communications Department
Exchange Plaza, Bandra Kurla Complex,
Bandra (East), Mumbai - 400051
NSE Symbol: LLOYDSME

Sub: Business Responsibility and Sustainability Report for the Financial Year 2025-26

Dear Sir/Madam,

In terms of the requirements of Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("**Listing Regulations**"), we are submitting herewith the Business Responsibility and Sustainability Report ("**BRSR**") for the Financial Year 2025-26. The BRSR also forms the part of the Integrated Annual Report for the Financial Year 2025-26, submitted to the exchanges vide letter dated 25th May, 2026.

The same is also available on the website of the Company at www.lloyds.in.

The same may please be taken on record and suitably disseminated to all concerned.

Thanking you,
Yours faithfully,

For Lloyds Metals and Energy Limited

Akshay Pankaj Vora
Digitally signed by Akshay Pankaj Vora
Date: 2026.05.25 21:12:07 +05'30'

Lloyds Metals and Energy Limited Mumbai

Akshay Vora
Company Secretary

Encl.: as above.

Business Responsibility & Sustainability Report



Lloyds Metals recognises that sustainable growth is intrinsically linked to responsible business practices, transparent governance and long-term stakeholder value creation. The Company's Business Responsibility and Sustainability Report (BRSR) reflects this commitment by providing a comprehensive overview of our approach towards environmental stewardship, social responsibility and ethical governance. The report encompasses key aspects including operational sustainability, employee well-being, health and safety, community development, resource efficiency, climate-related initiatives, business ethics and stakeholder engagement. Through this disclosure, the Company aims to present a balanced account of our sustainability journey, highlighting the measures undertaken to integrate responsible practices across its operations while aligning with evolving regulatory expectations and national development priorities.

Contents

Section A
General Disclosures
Read more on Page 262

Section B
Management and Process Disclosures
Read more on Page 270

Section C
Principle Wise Performance Disclosure
Read more on Page 274

Principle 1
Read more on Page 274



Principle 6
Read more on Page 308



Principle 2
Read more on Page 280



Principle 7
Read more on Page 320



Principle 3
Read more on Page 284



Principle 8
Read more on Page 324



Principle 4
Read more on Page 296



Principle 9
Read more on Page 328



Principle 5
Read more on Page 302



Section A: General Disclosures



Lloyds Metals remains committed to conducting its operations with transparency, accountability and a strong sense of responsibility towards all stakeholders. The disclosures presented provide an overview of the Company's organisational profile, business operations, workforce, governance practices and stakeholder engagement approach.

An integrated approach to sustainable growth

Material Issues Impacted

- Governance & Ethics
- Economic Performance
- Climate Change
- Health & Safety
- Supply Chain Management
- Community Relations

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

- Industry Bodies
- Suppliers
- Employees and Workers
- Customers
- Community
- Regulatory Bodies

Contribution to SDGs*

*Highlighted ones are relevant for this section

I. Details of the Listed Entity

1	**Corporate Identity Number (CIN) of the Listed Entity**	L40300MH1977PLC019594
2	**Name of the Listed Entity**	Lloyds Metals And Energy Ltd
3	**Year of incorporation**	1977
4	**Registered office address**	Plot No. A 1-2, MIDC Area, Ghugus, Chandrapur - 442505
5	**Corporate address**	A-2, 2nd Floor, Madhu Estate, Pandurang Budhkar Marg, Lower Parel, Mumbai - 400013
6	**E-mail**	info.lmel@lloyds.in
7	**Telephone**	022-62918111
8	**SECCP**	www.lloyds.in
9	**Financial year for which reporting is being done**	01-04-2025 to 31-03-2026
10	**Name of the Stock Exchange(s) where shares are listed**	National Stock Exchange of India Limited (NSE) and Bombay Stock Exchange Limited (BSE)
11	**Paid-up Capital (In Rs.)**	₹ 56.27 crores
12	**Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report**	Mr. Ajay Kamble 022-62918111 info.lmel@lloyds.in
13	**Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together)**	Standalone basis
14	**Name of assessment or assurance provider**	Intertek India Pvt. Ltd.
15	**Type of assessment or assurance obtained**	Reasonable Assurance

II. Products/services

16. Details of business activities (accounting for 90% of the turnover)

S. No	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Iron Ore Mining	Mining of Iron ore for the DRI plant and supply to other steel Industries	67.89
2	Sponge Iron Manufacturing	Manufacturing of DRI and its supply and Distribution	9.36
3	Manufacturing and trading of pellets	Trading of pellet	19.26
4	Power Generation	Captive Power Plant which powers the operations and the additional power generated is exported	0.50

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No	Product/Service	NIC Code	% of total Turnover contributed
1	Iron Ore Mining	7100	67.89
2	Sponge Iron Manufacturing	24102	9.36
3	Manufacturing and trading of Pellets	4662	19.26
4	Power Generation	35106	0.50

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

S. No	Location	Number of plants	Number of offices	Total
1	National	4	2	6
2	International	0	0	0

19. Markets served by the entity:

a. Number of locations

S. No	Locations	Number
1	National (No. of states)	18
2	International (No. of countries)	3

b. What is the contribution of exports as a percentage of the total turnover of the entity?

5.61%

c. A brief on types of customers

Iron ore & Direct Reduced Iron (DRI) is a vital raw material in steel production, primarily serving three key customer segments:

1. Iron ore mining
2. Steel manufacturing facilities:
   - Electric Arc Furnace (EAF) operators: These plants are major consumers of DRI
   - Integrated steel mills: While predominantly reliant on blast furnaces using raw iron ore and coking coal, these mills also employ DRI to mitigate impurities in the blast furnace charge, enhance yield, and decrease greenhouse gas emissions
3. Iron ore pellets are supplied to iron and steel producers
4. Power distribution companies

IV. Employees

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No	Particulars	Total(A)	Male		Female		Other	
			No.(B)	%(B/A)	No.(C)	%(C/A)	No.(D)	%(D/A)
	Employees							
1	Permanent (D)	2559	2315	90.47	244	9.53	0	0
2	Other than Permanent (E)	32	28	87.50	4	12.50	0	0
3	**Total employees (D + E)**	**2591**	**2343**	**90.43**	**248**	**9.57**	**0**	**0**
	Workers							
4	Permanent (F)	1635	1372	83.91	263	16.09	0	0
5	Other than Permanent (G)	640	630	98.44	10	1.56	0	0
6	**Total workers (F + G)**	**2275**	**2002**	**88.00**	**273**	**12.00**	**0**	**0**

b. Differently abled Employees and workers:

S. No	Particulars	Total(A)	Male		Female		Other	
			No.(B)	%(B/A)	No.(C)	%(C/A)	No.(D)	%(D/A)
			Differently-abled Employees					
1	Permanent (D)	3	3	100	0	0	0	0
2	Other than Permanent (E)	0	0	0	0	0	0	0
3	**Total differently abled employees (D + E)**	**3**	**3**	**100**	**0**	**0**	**0**	**0**
			Differently-abled Workers					
4	Permanent (F)	1	1	100	0	0	0	0
5	Other than Permanent (G)	0	0	0	0	0	0	0
6	**Total differently abled workers (F + G)**	**1**	**1**	**100**	**0**	**0**	**0**	**0**

21. Participation/Inclusion/Representation of women:

Particulars	Total(A)	No. and percentage of Females	
		No.(B)	%(B/A)
Board of Directors	15	2	13.33
Key Management Personnel	4	0	0

22. Turnover rate for permanent employees and workers: (Disclose trends for the past 3 years)

Particulars	FY 2025-26 (Turnover rate in current FY)				FY 2024-25 (Turnover rate in previous FY)				FY 2023-24 (Turnover rate in the year prior to the previous FY)			
	Male	Female	Other	Total	Male	Female	Other	Total	Male	Female	Other	Total
Permanent Employees	12.94	7.55	0	12.33	12.52	18.67	0	12.9	3.72	0.2	0	3.74
Permanent Workers	6.42	2.67	0	5.85	3.92	0	0	3.71	0.95	0	0	0.95

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23.a. Names of holding / subsidiary / associate companies / joint ventures

S. No	Name of the holding/ subsidiary/ associate companies/ joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Lloyds Steel Private Limited (Formerly known as Lloyds Logistics Private Limited)	Subsidiary	100	No
2	Lloyds Infinite Foundation	Subsidiary	100	No
3	Lloyds Global Resources FZCO	Subsidiary	100	No
4	Lloyds Ferra Forge Global Private Limited	Subsidiary	100	No
5	Thriveni Earthmovers & Infra Private Limited	Subsidiary	75.62	No
6	Thriveni Pellets Private Limited	Associate	49.99	No
7	Hexa Energy W2 Private Limited	Associate	29.23	No
8	HR Godavari Private Limited	Associate	26.82	No
9	LT Gondwana Skill Hub Private Limited	Associate	20	No

VI. CSR Details

24. i. Whether CSR is applicable as per section 135 of Companies Act, 2013: ✓ ✗

✓

ii. Turnover (in Rs.)

13,837.86 Crore

iii. Net worth (in Rs.)

11,665.28 Crore

VII. Transparency and Disclosures Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	✓ https://lloyds.in/wp-content/uploads/2025/02/For-Business-Responsibility-Policy.pdf	0	0	-	0	0	-
Investors (other than shareholders)	✓ https://lloyds.in/wp-content/uploads/2025/02/For-Business-Responsibility-Policy.pdf	0	0	-	0	0	-
Shareholders	✓ https://lloyds.in/wp-content/uploads/2025/02/For-Business-Responsibility-Policy.pdf	0	0	-	0	0	-
Employees and workers	✓ https://lloyds.in/wp-content/uploads/2025/02/For-Business-Responsibility-Policy.pdf	0	0	-	0	0	-
Customers	✓ https://lloyds.in/wp-content/uploads/2025/02/For-Business-Responsibility-Policy.pdf	0	0	-	0	0	-
Value Chain Partners	✓ https://lloyds.in/wp-content/uploads/2025/02/For-Business-Responsibility-Policy.pdf	0	0	-	0	0	-

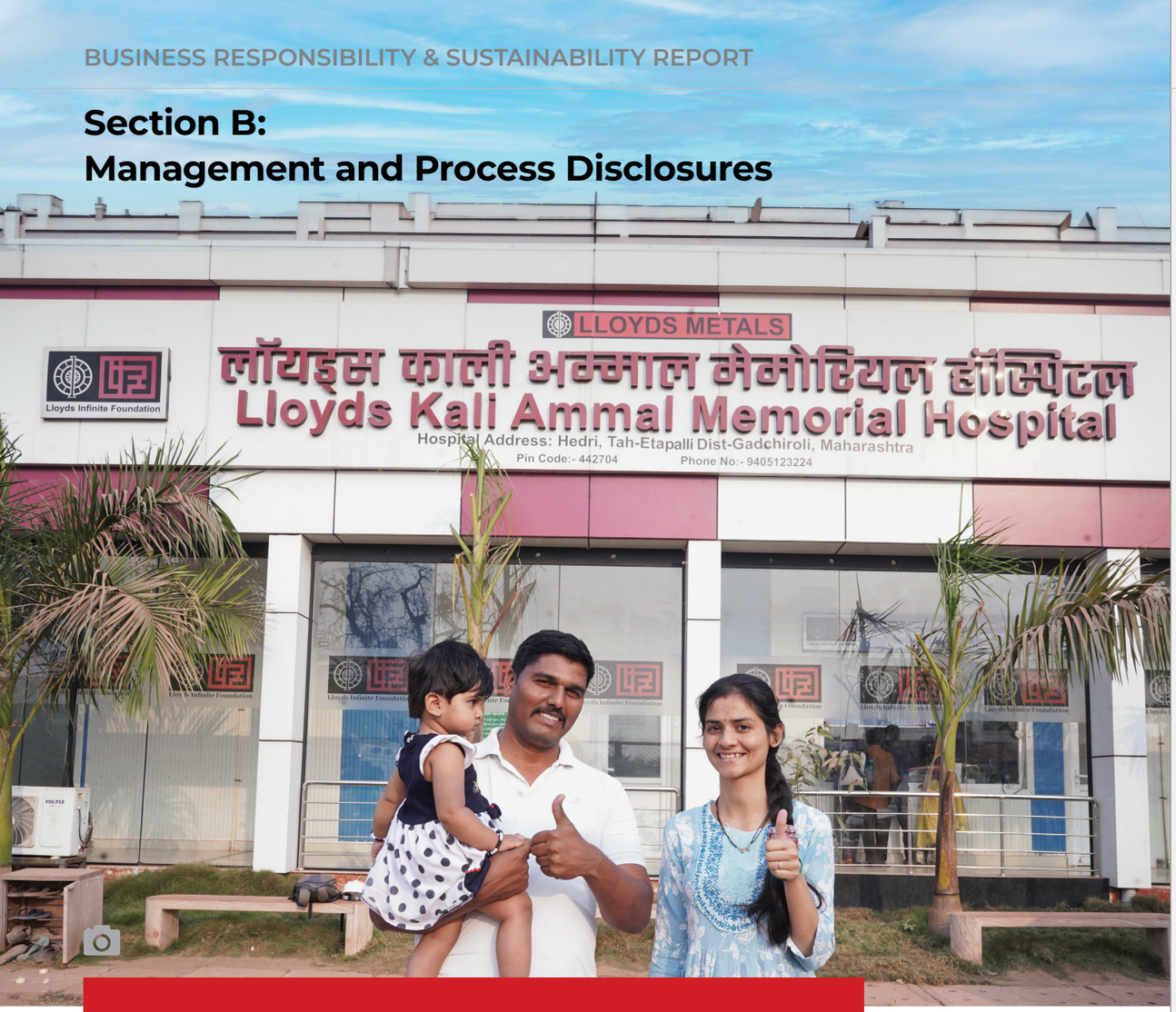
26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Waste & Tailings Management	R	Poor tailings management can lead to soil contamination, water pollution, and catastrophic failure of storage facilities with direct risk to surrounding communities and ecosystems.	· Maintain Zero hazardous waste to landfill. · Repurposing of iron ore tailings: Minimum 3% Y-o-Y starting from 2028 & 100% by 2050 · Implementation of Zero Liquid Discharge (ZLD)- 100% by 2030 · 100% utilisation of slag generated from iron and steelmaking operations.- 100% by 2035	👎
2	Climate Change	R	The carbon intensive nature of iron and steel production increases exposure to rising carbon prices, stricter regulation, and potential taxes. High emissions from equipment, processes, and mobile sources elevate compliance costs and reputational risk, potentially affecting profitability and investor confidence. Expanding operations without strong mitigation measures may further increase emissions, leading to higher abatement costs, financing challenges, and long-term climate-related financial liabilities.	· Establish an internal carbon-pricing mechanism to integrate climate considerations into capital-expenditure decisions · Conduct a comprehensive Scope 3 emissions assessment across the value chain to identify hotspots and inform supplier-engagement strategies.	👎
3	Health and Safety	R	Mining and iron production operations involve high-risk tasks; reflected in Lost Time Injury Frequency Rate. Exposure to dust, heat, noise, and chemicals creates occupational health risks with potential for significant financial and human costs.	· Going forward, the Company plans to introduce a digital near miss reporting system, establish a Process Safety Management framework for high-risk areas, and strengthen annual occupational health surveillance for exposed workers · The Company has implemented ISO 45001:2018 OHSMS, operationalised an OHS committee, and embedded regular safety training, audits, risk assessments, and corrective actions with a zero-accident target	👎
4	Community Relations	O	By proactively addressing stakeholder concerns and building trust around employment opportunities, organisations can enable smoother project execution, protect capital investments, and unlock long-term value creation. Strong community inclusion not only safeguards operational continuity but also reinforces financial resilience when delivering complex projects.	-	👍
5	Governance and Ethics	O	A strong corporate culture that reinforces ethical behaviour, combined with credible whistle-blower protections, creates a significant governance opportunity. Together, they build transparency, strengthen internal controls, and reduce the risk of fraud or misconduct. This enhances stakeholder trust, supports consistent decision-making across complex operations, and positions the organisation as a responsible and reliable partner ultimately improving long-term resilience and reputation.		👍
6	Economic Performance	R	Non-compliance with tax and royalty obligations or financial underperformance may lead to regulatory penalties, reputational damage, and reduced investor confidence, affecting long-term sustainability.	· Timely payment of taxes, royalties, and statutory contributions with structured financial reporting · Ongoing compliance monitoring and governance oversight · Strengthening ESG-integrated financial reporting and enhancing tax transparency disclosures aligned with GRI 207	👎
7	Diversified Product portfolio	O	Over-reliance on iron ore creates exposure to price fluctuations. LMEL's forward integration into pellet manufacturing and steelmaking enhances workforce adaptability and revenue resilience.		👍

👍 **Positive** 👎 **Negative**

Section B:
Management and Process Disclosures



At Lloyds Metals, responsible governance forms the cornerstone of its sustainable growth journey. Its policies, leadership oversight and management practices are designed to embed ethical conduct, accountability and transparency across operations. The disclosures presented reflect the frameworks and processes that guide our approach towards compliance, risk management, stakeholder engagement and sustainability integration, reinforcing the Company's focus on creating long-term value while maintaining the highest standards of corporate responsibility.

An integrated approach to sustainable growth

Material Issues Impacted

- Risk Management
- Governance & Ethics
- Employee Engagement & Development
- Data Privacy & Security

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

- Industry Bodies
- Suppliers
- Employees and Workers
- Customers
- Community
- Regulatory Bodies

Contribution to SDGs*



*Highlighted ones are relevant for this section

Disclosure Questions			P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and Management Processes											
1.	a.	Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	b.	Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	c.	Web Link of the Policies, if available	https://lloyds.in/investors/investor-policies/								
2.		Whether the entity has translated the policy into procedures. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3.		Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4.		Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	-	-	ISO 45001	-	-	ISO 14001, ISO 50001	-	-	ISO 9001
5.		Specific commitments, goals and targets set by the entity with defined timelines, if any.	-	-	-	-	-	-	-	-	-
6.		Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met	-	-	-	-	-	-	-	-	-
Governance, Leadership & Oversight											

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)

At Lloyds Metals and Energy Limited, ESG is no longer a parallel function or a reporting requirement—it is a fundamental driver of our growth, resilience, and long-term value creation. As a diversified organisation spanning mining, integrated steel, pelletisation, beneficiation, construction and infrastructure, logistics, MDO operations, and exploration, our ESG performance directly impacts our licence to operate, regulatory clearances, access to capital, cost of financing, and overall enterprise value. Strong ESG performance today is integral to sustainable business success tomorrow.

We continue to face evolving ESG challenges, particularly in decarbonisation, efficient resource utilisation, water stewardship, and responsible waste management. In response, we are setting clear, measurable targets and driving continuous improvement across our operations. Key initiatives include the deployment of electric and battery-operated heavy equipment in mining operations to reduce emissions and enhance operational efficiency, as well as advancing beneficiation practices such as BHQ utilisation to convert waste into valuable resources.

Environmental discipline, social responsibility, and governance rigor are embedded into our day-to-day decision-making. This encompasses responsible management of land, water, energy, emissions, waste, and biodiversity; maintaining the highest standards of safety and workforce welfare; and ensuring ethical conduct and transparent reporting. We are also proud to have achieved ISO 50001 certification at our Ghugus operations, reinforcing our commitment to energy efficiency and systematic energy management.

Our CSR initiatives remain a cornerstone of our ESG approach, helping build trust and long-term relationships with communities. These efforts contribute to smoother project execution and sustained social acceptance. Going forward, we will continue to focus on high-impact, outcome-driven CSR programmes aligned with both community needs and business priorities.

ESG is a direct leadership responsibility across all levels of the organisation. The way we plan projects, manage our people, engage with communities, and report our performance will define our progress against ESG targets. Units that proactively integrate ESG into their operations will benefit from reduced risks, improved stakeholder confidence, faster approvals, and more consistent performance.

Our collective goal is to transition from a compliance-driven approach to a performance-driven ESG culture—ensuring that Lloyds Metals and Energy Limited continues to grow as a responsible, resilient, and future-ready organisation.

8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies).

Board level ESG & CSR Committee is the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies).

And the committee comprises of following board individuals-

Name	Designation	Chairman/Member
Dr. Seema Saini	Independent Director	Chairman
Mr. Subbarao Munnang	Independent Director	Member
Mr. Rajesh Gupta	Managing Director	Member
Mr. Balasubramanian Prabhakaran	Managing Director	Member
Mr. Soundrarajan Venkateswaran	Executive Director	Member
Mr. Arun Prasad	Director - ESG	Permanent Invitee

9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.

Yes, the company's Board of Directors and senior management consistently evaluate various aspects of their social, environmental, governance, and economic obligations. Oversight of social initiatives falls within the purview of the ESG & CSR Committee.

10. Details of Review of NGRBCs by the Company

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board / Any other Committee									Frequency (Annually/ Half yearly/ Quaterly/ Any other - please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	All other committees - Department heads, business leaders, and senior directors regularly review the Company's policies either periodically or as necessary. During these evaluations, the effectiveness of the policies is assessed, and any necessary adjustments to policies and procedures are implemented accordingly.									Quarterly basis								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	The Company is in compliance with the extant regulations as applicable.									Quarterly basis								

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/ No). If yes, provide the name of the agency.	P1	P2	P3	P4	P5	P6	P7	P8	P9
	✓								
	The Senior Management and Board Committees of the Company periodically examine the corporate charters and policies. External agency Intertek India Pvt. Ltd.								

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)	-	-	-	-	-	-	-	-	-
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)	-	-	-	-	-	-	-	-	-
The entity does not have the financial or/human and technical resources available for the task (Yes/No)	-	-	-	-	-	-	-	-	-
It is planned to be done in the next financial year (Yes/No)	-	-	-	-	-	-	-	-	-

SECTION C:
Principle wise Performance Disclosure



Principle 01

Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable

Lloyds Metals is committed to conducting business with integrity, transparency and accountability through strong governance practices, ethical decision-making, regulatory compliance and responsible stakeholder engagement that support sustainable and long-term value creation.

An integrated approach to sustainable growth

Material Issues Impacted

- Governance & Ethics
- Risk Management
- Data Privacy & Security
- Economic Performance

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

Industry Bodies | Suppliers | Employees and Workers | Customers | Community | Regulatory Bodies

Contribution to SDGs*

*Highlighted ones are relevant for this section

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	1	Knowledge gaining session on coal	100
Key Managerial Personnel	1	Knowledge gaining session on coal, POSH	100
Employees other than BoD and KMPs	98	POSH, Financial wellness, Cyber security, ISO 9001:2015, SA 8000	90.97
Workers	83	Health and safety, Skill development, Human rights	91.54

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format

(Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

	Monetary				
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/fine	Principle 1 to 9	-	-	-	-
Settlement		-	-	-	-
Compounding fee		-	-	-	-

	Non-Monetary			
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment	Principle 1 to 9	-	-	-
Punishment		-	-	-

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed:

S. No.	Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
1	NA	NA

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, the company has developed a comprehensive strategy to combat both corruption and bribery, aligning with the code of conduct of Lloyds Metal and Energy Ltd, as well as various other policies including the whistleblower policy, and adhering to Indian laws and regulations concerning anti-bribery and anti-corruption measures. This policy reinforces the Company's firm stance of zero tolerance towards corruption and bribery, emphasising transparency in all transactions and facilitating ethical decision-making processes.

For further details, please visit the

website: https://lloyds.in/wp-content/uploads/2025/02/Anti-Bribery-and-Anti-Corruption-Policy.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directors	NIL	NIL
KMPs	NIL	NIL
Employees	NIL	NIL
Workers	NIL	NIL

6. Details of complaints with regard to conflict of interest:

	FY 2025-26 (Current Financial Year)		FY 2024-25 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL	NA	NIL	NA
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	NIL	NA	NIL	NA

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

NA

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Number of days of accounts payables	56.93	16.43



9. Open-ness of business Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	4.23	2.83
	b. Number of trading houses where purchases are made from	10	6
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	25.56	2.83
Concentration of Sales	a. Sales to dealers / distributors as % of total sales	16.09	7.45
	b. Number of dealers / distributors to whom sales are made	45	23
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	13.23	7.22
Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	63.71	36.56
	b. Sales (Sales to related parties / Total Sales)	4.95	13.92
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	79.32	8.45
	d. Investments (Investments in related parties / Total Investments made)	94.20	0.21

Leadership Indicators

1. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

Yes.

Please refer to the company's code of conduct in which the process is defined.

https://lloyds.in/wp-content/uploads/2025/02/Code-of-Conduct.pdf







Principle 02

Businesses should provide goods and services in a manner that is sustainable and safe

Lloyds Metals remains focused on delivering quality products and operational excellence through responsible resource utilisation, sustainable practices and continuous improvement across the value chain, while aligning business growth with environmental stewardship and evolving stakeholder expectations.

An integrated approach to sustainable growth

Material Issues Impacted

- Customer Satisfaction & Operational Integrity
- Integrated Technology & Digital Innovation
- Climate Change
- Waste & Tailings Management

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

- Industry Bodies
- Suppliers
- Employees and Workers
- Customers
- Community
- Regulatory Bodies

Contribution to SDGs*



*Highlighted ones are relevant for this section

Essential Indicators

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)	Details of improvements in environmental and social impacts
R&D	100	-	BHQ beneficiation pilot plant initiative focused on utilising waste, contributing significantly to resource conservation.
Capex	6.02	10.53	Slurry pipeline and for pollution control equipment, medical equipment, waste heat recovery system, waste management & infrastructure development.

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes. Lloyds Metals has increasingly emphasised sustainable practices within its operations, aligning with broader environmental, social, and governance (ESG) goals. As part of this commitment, the company has initiated procedures aimed at promoting sustainable sourcing. These include engaging with suppliers who comply with environmental regulations, sourcing raw materials responsibly to minimise ecological impact, and integrating sustainability criteria into procurement processes.

The company also supports backward integration through its captive mines, enabling better oversight and control over environmental compliance and responsible mining practices. We are in process of finalising our Supplier Code of Conduct for ensuring that suppliers and business partners align with a company's values, legal requirements, and sustainability goals. It sets clear expectations on ethical business practices, labour standards, environmental stewardship, human rights, and anti-corruption measures.

https://lloyds.in/wp-content/uploads/2025/02/Sustainability-Sourcing-Policy-1.pdf

b. If yes, what percentage of inputs were sourced sustainably?

A sustainable sourcing mechanism has been established, incorporating the implementation of a Supplier Code of Conduct. This framework sets out our expectations regarding environmental, social, and ethical practices across the supply chain.

The integration of this mechanism into our sourcing processes is currently underway and will be formally embedded in due course to ensure full alignment and compliance across all procurement activities.

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for:

a. Plastics (including packaging)

To minimise environmental impact, we transport our products in bulk and therefore do not rely on plastic packaging materials.

b. E-waste

E-waste is responsibly managed by partnering with authorised recyclers who ensure environmentally sound and sustainable recycling practices.

c. Hazardous waste

Hazardous waste is managed through authorised recyclers who ensure safe handling and environmentally sustainable recycling & disposal in compliance with regulatory standards.

d. Other waste

Most of the solid waste is internally reutilised across various processes, minimising environmental impact and promoting resource efficiency.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format.

NIC Code	Name of Product /Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/ No) If yes, provide the web-link.
24102	Coal based DRI	9.36	Cradle-to-gate	Yes	https://lnkd.in/dugJrxew

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of the product	Description of the risk	Action taken
NA	NA	NA

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

S. No	Indicate input material	Recycled or re-used input material to total material	
		FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
1	Dolochar	33.83	36.73
2	Coal washery rejects	1.65	2.41

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	-	-	-	-	-	-
E-waste	-	-	-	-	-	-
Hazardous waste	-	-	-	-	-	-
Other waste	-	-	-	-	-	-

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

S. No	Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
-		



Principle 03

Businesses should respect and promote the well-being of all employees, including those in their value chains

People remain central to the growth journey of Lloyds Metals with continued focus on creating a safe, inclusive and engaging workplace that promotes employee well-being, skill development, equal opportunities and a culture of respect, collaboration and continuous learning across operations.

An integrated approach to sustainable growth

Material Issues Impacted

- Health & Safety
- Employee Engagement & Development
- Diversity, Equity & Inclusion
- Labour Relations

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

- Industry Bodies
- Suppliers
- Employees and Workers
- Customers
- Community
- Regulatory Bodies

Contribution to SDGs*

*Highlighted ones are relevant for this section

Essential Indicators

1. a. Details of measures for the well-being of employees:

Category	Total (A)	% of employees covered by									
		Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number(B)	%(B/A)	Number(C)	%(C/A)	Number (D)	%(D/A)	Number(E)	%(E/A)	Number(F)	%(F/A)
Permanent employees											
Male	2315	2315	100.00	2315	100	0	0.00	1333	57.58	1144	49.42
Female	244	244	100.00	244	100	244	100	0	0.00	82	33.61
Other	0	0	0	0	0.00	0	0.00	0	0.00	0	0.00
Total	**2559**	**2559**	**100.00**	**2559**	**100**	**244**	**9.53**	**1333**	**52.09**	**1226**	**47.91**
Other than Permanent employees											
Male	28	23	82.14	28	100	0	0.00	28	100	0	0.00
Female	4	3	75.00	4	100	4	100	0	0.00	1	25.00
Other	0	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
Total	**32**	**26**	**81.25**	**32**	**100**	**4**	**12.5**	**28**	**87.5**	**1**	**3.13**

b. Details of measures for the well-being of workers:

Category	Total (A)	% of workers covered by									
		Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number(B)	%(B/A)	Number(C)	%(C/A)	Number(D)	%(D/A)	Number(E)	%(E/A)	Number(F)	%(F/A)
Permanent workers											
Male	1372	1284	93.59	1372	100	0	0.00	289	21.06	110	8.02
Female	263	255	96.96	263	100	263	100	0	0.00	21	7.98
Other	0	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
Total	**1635**	**1539**	**94.13**	**1635**	**100**	**263**	**16.09**	**289**	**17.68**	**131**	**8.01**
Other than Permanent workers											
Male	630	0	0.00	630	100.00	0	0.00	630	100.00	630	100.00
Female	10	0	0.00	10	100.00	10	100.00	0	0.00	10	100.00
Other	0	0	0.00	0	0	0	0.00	0	0.00	0	0
Total	**640**	**0**	**0.00**	**640**	**100.00**	**10**	**1.56**	**630**	**98.44**	**640**	**100.00**

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format

	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Cost incurred on wellbeing measures as a % of total revenue of the company	1.62*	0.24

*Including ESOP and canteen expenses

2. Details of retirement benefits, for Current FY and Previous Financial Year.

S. No	Benefits	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
		No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
1	PF	100	100	Yes	100	100	Yes
2	Gratuity	100	100	No	100	100	No
3	ESI	2.97	40.31	Yes	9.7	49.55	Yes

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

The company has put in place the requisite facilities (ramps, wheelchairs etc.,) for people with disability.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes, the organisation adheres to an equal opportunity policy in accordance with the Rights of Persons with Disabilities Act, 2016, which is integrated into our Human Rights policy. Every employee within the company is provided fair and equal opportunities for advancement. The policy prohibits discrimination based on any protected grounds as stipulated by relevant laws, encompassing race, caste, religion, colour, marital status, gender, sexual orientation, age, nationality, ethnic origin, or disability.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate %	Retention rate %	Return to work rate %	Retention rate %
Male	100	100	0	-
Female	100	100	50	100
Other	0	-	0	-
Total	**100**	**100**	**50**	**100**

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief.

Particulars	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Yes
Other than Permanent Workers	Yes
Permanent Employees	Yes
Other than Permanent Employees	Yes

Grievance Redressal Mechanism for Employees and Workers

Yes, Lloyds Metals has a clearly defined grievance redressal mechanism in place to address concerns raised by various categories of employees and workers. The system is designed to ensure transparency, confidentiality, and timely resolution of issues, promoting a fair and inclusive workplace. Below is a brief overview of the mechanism:

Grievance Redressal Mechanism:

Yes, a structured grievance redressal mechanism is in place for employees and workers.The organisation has constituted a POSH (Prevention of Sexual Harassment) Committee to address complaints related to workplace harassment. Additionally, a Whistleblower Mechanism is available for reporting unethical practices or misconduct in a confidential manner. Apart from these, a digital grievance channel has been implemented through QR codes placed at various locations across all the locations. Employees can scan the QR code to directly submit their concerns or grievances to the management, ensuring ease of access, transparency, and timely resolution.

This system reflects Lloyds Metals' commitment to creating a respectful, safe, and supportive work environment where all concerns are addressed with due diligence and empathy.

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Total employees / workers in respective category(A)	No. of employees / workers in respective category, who are part of association(s) or Union(B)	% (B / A)	Total employees / workers in respective category(C)	No. of employees / workers in respective category, who are part of association(s) or Union(D)	% (D / C)
Total Permanent Employees	NA	NA	NA	NA	NA	NA
Male	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA
Other	NA	NA	NA	NA	NA	NA
Total Permanent Workers	1635	99	6.06	493	101	20.49
Male	1372	98	7.14	461	100	21.69
Female	263	1	0.38	32	1	3.13
Other	0	0	0	0	0	0

8. Details of training given to employees and workers:

Category	FY 2025-26 (Current Financial Year)					FY 2024-25 (Previous Financial Year)				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No.(B)	% B/A	No.(C)	% C/A		No.(E)	% E/D	No.(F)	% F/D
Employees										
Male	2343	2343	100	2343	100	1272	1272	100	1272	100
Female	248	248	100	248	100	99	99	100	99	100
Other	0	0	0	0	0	0	0	0	0	0
Total	**2591**	**2591**	**100**	**2591**	**100**	**1371**	**1371**	**100**	**1371**	**100**
Workers										
Male	2002	2002	100	2002	100	963	963	100	963	100
Female	273	273	100	273	100	36	36	100	36	100
Other	0	0	0	0	0	0	0	0	0	0
Total	**2275**	**2275**	**100**	**2275**	**100**	**999**	**999**	**100**	**999**	**100**

9. Details of performance and career development reviews of employees and worker:

Category	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Total (A)	No.(B)	% B/A	Total (C)	No.(D)	% D/C
Employees						
Male	2315	1605	69.33	1272	904	71.07
Female	244	128	52.46	99	44	44.44
Other	0	0	0.00	0	0	0
Total	**2559**	**1733**	**67.72**	**1371**	**948**	**69.15**
Workers						
Male	1372	538	39.21	963	963	100
Female	263	101	38.40	36	36	100
Other	0	0	0.00	0	0	0
Total	**1635**	**639**	**39.08**	**999**	**999**	**100**

10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage of such a system?

Yes, an Occupational Health and Safety Management System (OHSMS) has been implemented by the Lloyds Metals. The system is aligned with ISO 45001: 2018 standards, ensuring a structured and proactive approach to identifying, managing, and mitigating health and safety risks in the workplace.

Coverage of the System:

- Establishing Occupational Health and Safety Objectives and policies for the organisational performance in view of continual improvement.
- Emphasis on employee participation and consultation for all the Occupational Health and Safety Management initiatives.
- Zero tolerance to all the applicable legal and regulatory compliances.
- The OHSMS applies to all employees and workers, including contract and temporary staff, across all operational sites and facilities.
- It encompasses risk assessments, safety audits, incident reporting, investigations, implementation of corrective and preventive actions, emergency preparedness, and employee training programmes to promote a culture of safety and continuous improvement.
- Regular internal and external audits are conducted to evaluate compliance and effectiveness.
- The system is integrated with broader ESG and sustainability goals to support employee well-being and operational excellence.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

Processes for Identifying Work-Related Hazards and Assessing Risks

At Lloyds Metals, we have implemented a robust Occupational Health and Safety framework to systematically identify work-related hazards and assess risks, both on a routine and non-routine basis. The following processes are in place:

1. **Hazard Identification and Risk Assessment (HIRA):**
   Comprehensive HIRA exercises are conducted periodically across all operations—including mining, DRI production, and steel manufacturing units—to proactively identify potential hazards and implement appropriate control measures.
2. **Job Safety Analysis (JSA):**
   For non-routine, high-risk, or maintenance activities, JSAs are carried out prior to execution. These help in understanding task-specific risks and in planning suitable safety protocols.
3. **Routine Safety Audits and Inspections:**
   Scheduled internal and third-party safety audits, along with daily site inspections, are conducted to detect and correct unsafe conditions or behaviours. Findings are documented and corrective actions are tracked.
4. **Employee Involvement and Reporting:**
   Employees and contract workers are actively encouraged to report near misses, unsafe practices, and hazardous conditions through a formal incident reporting system. This input is crucial for continuous risk assessment and prevention.

5. **Daily Toolbox Talks and Pre-Task Briefings:**

   These are conducted before the commencement of shifts and specific jobs to communicate safety instructions, highlight potential risks, and reinforce standard operating procedures.

6. **Change Management Protocol:**

   A structured change management process is followed whenever there is a modification in equipment, materials, workforce deployment, or operational procedures. This includes a fresh risk assessment and mitigation planning.

7. **Occupational Health & Safety Committee:**

   A cross-functional safety committee, comprising representatives from management and workforce, meets regularly to review safety performance, discuss incidents, and recommend improvements.

8. **Standard Operating Procedures (SOPs):**

   Each task has a documented SOP that outlines step-by-step processes, identifies potential hazards, and prescribes control measures, including required PPE and emergency actions.

9. **Permit to Work (PTW)**

   The PTW system applies to activities such as hot work, excavation, working at heights, confined space entry and general works with or without involvement of LOTOTO (Isolation).

   These proactive systems ensure that hazard identification and risk mitigation at Lloyds Metals are not only part of compliance but an integral part of our operational culture. Our aim is to provide a safe, healthy, and resilient work environment for all our employees and stakeholders.

c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Yes/ No)

Yes, Lloyds Metals has well-defined processes in place that enable workers to report work-related hazards and, when necessary, remove themselves from potentially dangerous situations without fear of retaliation.

Key features of the process include:

1. **Open Hazard Reporting Mechanism:**

   All workers—including contract and temporary staff—are encouraged to report unsafe conditions, near misses, or potential hazards through formal channels such as:

   - Dedicated safety registers/logbooks
   - Verbal or written communication to supervisors or safety officers
   - Incident reporting forms available at all work sites

2. **Right to Refuse Unsafe Work:**

   In alignment with our commitment to ISO 45001 and safety-first culture, workers have the right to stop or refuse work they believe poses a direct threat to their health or safety. This right is clearly communicated during onboarding and refresher safety training.

3. **Supportive Culture and Non-Retaliation Assurance:**

   Lloyds Metals fosters an environment of openness where safety concerns are taken seriously and addressed promptly. Employees are assured of no punitive action or discrimination for reporting risks or withdrawing from hazardous tasks.

4. **Follow-up and Corrective Actions:**

   All reported hazards are investigated by safety officers, and corrective/preventive actions are implemented in a timely manner. Workers are informed about the resolution status to ensure transparency.

5. **Monthly Mass Safety Gate Meeting:**

   A monthly mass safety gate meeting is conducted on first working day of every month to encourage workers participation in safety initiatives and also collect feedback on any unsafe acts or conditions.

6. **Safety Committee Meetings:**

   Safety committee meetings are conducted with equal participation from management representatives and worker representatives to collect feedback from on ground working teams and resolve such identified issues.

   These processes reflect Lloyds Metals' strong commitment to empowering its workforce to take an active role in maintaining a safe and healthy workplace.

d. Do the employees/ workers of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes, employees and workers at Lloyds Metals have access to non-occupational medical and healthcare services as part of our broader commitment to employee well-being and holistic health support.

Key provisions include:

1. **On-site Medical Facilities:**

   Fully equipped medical centres are available at our operational sites, providing not only occupational health services but also treatment for general health concerns unrelated to work.

2. **Regular Health Check-ups:**

   In addition to statutory health screenings, periodic general health camps are organised in collaboration with external healthcare providers to address common lifestyle and chronic health issues.

3. **Access to External Healthcare:**

   Employees are provided access to empanelled hospitals and clinics for non-occupational medical consultations, diagnostics, and treatment, either at subsidised rates or fully covered based on company policy.

4. **Emergency Medical Support:**

   24/7 ambulance services and tie-ups with nearby hospitals ensure timely medical attention for both work-related and non-work-related health issues.

5. **Health Awareness and Wellness Programs:**

   Awareness sessions on nutrition, mental health, stress management, and preventive healthcare are conducted regularly to promote a healthy lifestyle among employees and their families.

These initiatives reflect Lloyds Metals' commitment to going beyond compliance, ensuring the physical and mental well-being of our workforce both inside and outside the workplace.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Lost Time Injury Frequency Rate (LTIFR) (per one million person-hours worked)	Employees	0.15	0
	Workers	0.18	1.04
Total recordable work-related injuries	Employees	1	0
	Workers	1	23
No. of fatalities	Employees	0	0
	Workers	0	0
High-consequence work-related injury or ill health (excluding fatalities)	Employees	0	0
	Workers	0	0

* Including the contract workforce

12. Describe the measures taken by the entity to ensure a safe and healthy work place.

At Lloyds Metals, ensuring a safe, healthy, and compliant work environment is a core organisational priority, embedded in our operational practices and safety culture. We have adopted a comprehensive approach to occupational health and safety, guided by international standards such as ISO 45001.

Key measures include:

1. Implementation of an Occupational Health and Safety Management System (OHSMS):

A structured safety management system is in place, covering hazard identification, risk assessment, incident investigation, and emergency preparedness. The system is aligned with ISO 45001 standards.

2. Regular Training and Capacity Building:

All employees and workers undergo safety induction, regular refresher training, and job-specific safety modules. Specialised sessions are held on fire safety, first aid, PPE usage, and chemical handling.

3. Routine Safety Audits and Inspections:

Scheduled internal and third-party safety audits, along with daily workplace inspections, help identify risks and ensure corrective actions are implemented promptly.

4. Safety Committees and Employee Engagement:

Functional safety committees at site level include representatives from both management and workers, fostering a culture of safety ownership. Employees are encouraged to participate in safety dialogues, tool-box talks, and awareness campaigns.

5. Emergency Response Preparedness:

Emergency drills (fire, evacuation, medical response) are conducted regularly. Dedicated response teams and readily available equipment ensure swift action in case of incidents.

6. Health Monitoring and Medical Support:

On-site occupational health centres provide medical services, while periodic health check-ups ensure early detection of health issues. Workers also have access to non-occupational medical care and wellness programmes.

7. Safe Work Procedures and PPE Compliance:

Standard Operating Procedures (SOPs) are enforced for all critical activities. Adequate PPE is provided and its usage is strictly monitored to prevent injuries.

8. Community of Practices:

Establishing Safety Governance Structure and Community of Practices to drive safety initiatives with an aim to drive safety through line function for sustainability of safety initiatives and improvement in the safety maturity of the organisation.

9. Technological Advancements:

Focus on engineering controls in various risk mitigation strategies to implement the best technology available in the industries to achieve our objective of zero harm

These measures underscore Lloyds Metals' unwavering commitment to creating a safe, secure, and health-conscious work environment that prioritises the well-being of every individual across our operations.

13. Number of Complaints on the following made by employees and workers:

	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	No Complaints	0	0	No Complaints
Health & Safety	0	0	No complaints	0	0	No complaints

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100
Working Conditions	100

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

The organisation adheres to standard operating procedures to meet state and local regulations and to ensure that health and safety protocols are upheld by employees, customers, and any other visitors across all its premises.

Leadership Indicators

1. **Does the entity extend any life insurance or any compensatory package in the event of death of**

   a. Employees ✓ ✗ ✓

   b. Workers ✓ ✗ ✓

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

Due Diligence and Onboarding Checks All vendors, suppliers, and service providers undergo a robust due diligence process during onboarding. This includes verification of tax registrations (GST, PAN, TDS applicability, etc.) and legal compliance history.

Contractual Obligations Contracts and purchase agreements include clear clauses mandating partners to comply with all statutory obligations, including timely deduction and deposition of applicable taxes and dues.

Periodic Compliance Declarations Value chain partners are required to submit periodic declarations or certificates confirming the deduction and remittance of statutory dues such as GST, TDS, EPF, ESI, and other relevant levies.

Reconciliation and Monitoring Regular reconciliation is performed between the entity's records and government tax portals (e.g., GSTN, TRACES) to verify that statutory dues deducted by the entity or its partners have been correctly deposited.

3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Employees	0	0	0	0
Workers	0	3	0	0

4. Does the entity provide transition assistance programmes to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

Yes, Lloyds Metals recognises the importance of supporting employees during career transitions, including retirement and separation. The company has implemented measures to facilitate continued employability and smooth career endings through structured support programmes.

Transition Assistance Initiatives Include:

1. Retirement Support:

- Employees retiring from service are provided with assistance in accessing their statutory benefits such as provident fund, gratuity, and pension schemes.
- One-on-one counselling is provided by the HR and Finance teams to help employees with financial planning, documentation, and post-retirement formalities.

2. Voluntary Separation and Retirement Planning:

- Employees opting for voluntary retirement are supported with guidance on available options and implications.
- In selected cases, early retirement planning sessions and awareness workshops are conducted.

3. Outplacement and Employability Support (where applicable):

- In cases of role redundancies or non-voluntary separation, the company explores opportunities for redeployment within other business units.
- Professional counselling, referral support, and skill mapping are provided to help affected employees explore new employment opportunities.

4. Skill Development and Upskilling:

- As part of our continued employability efforts, Lloyds Metals invests in ongoing training programmes that equip employees with skills relevant to emerging technologies and roles, aiding long-term career sustainability.

5. Compliance with Labour Regulations:

- All career transition activities are carried out in compliance with applicable labour laws, industrial relations guidelines, and fair employment practices.

Lloyds Metals is committed to responsible workforce management and strives to ensure dignity, transparency, and fairness in all career transition processes.

5. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	100
Working Conditions	100

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Lloyds Metals acknowledges the importance of maintaining high standards of health and safety across its value chain. Periodic assessments are conducted to evaluate the working conditions and occupational safety practices of value chain partners, particularly in mining, logistics, and material handling operations.

Where risks or concerns have been identified—such as gaps in personal protective equipment (PPE) usage, inadequate training, or lack of emergency preparedness—corrective actions have been initiated. These include:

- **Mandatory training programmes** on workplace safety and hazard awareness for contractor staff and suppliers.
- **Regular safety audits** and compliance checks to ensure adherence to established health and safety protocols.
- **Upgradation of infrastructure** such as installation of ventilation systems, fire safety equipment, and provision of PPE.
- **Collaboration with suppliers** to develop customised health and safety improvement plans aligned with company standards.
- **Monitoring mechanisms** to track progress and ensure implementation of corrective measures over time.

Through these steps, Lloyds Metals aims to foster a safer and more compliant value chain, in line with its sustainability and ESG commitments.



Principle 04

Businesses should respect the interests of and be responsive to all its stakeholders

Lloyds Metals remains committed to creating long-term value for all stakeholders through transparent engagement, responsible business practices and inclusive growth initiatives that strengthen relationships with communities, customers, partners and other stakeholders connected to its operations and value chain.

An integrated approach to sustainable growth

Material Issues Impacted

- Community Relations
- Supply Chain Management
- Governance & Ethics
- Customer Satisfaction & Operational Integrity

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

- Industry Bodies
- Suppliers
- Employees and Workers
- Customers
- Community
- Regulatory Bodies

Contribution to SDGs*

*Highlighted ones are relevant for this section

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

Identifying key stakeholder groups is a critical part of an entity's governance and sustainability strategy. The following structured processes are used to determine and prioritise stakeholders:

1. Mapping the Value Chain

LMEL begins by analyzing our entire value chain—from raw material sourcing to end-of-life product disposal. This helps identify all parties that interact with or are impacted by the organisation's operations, directly or indirectly.

2. Internal Cross-Functional Consultation

Key departments such as operations, finance, HR, legal, sustainability, and customer service contribute insights on who the relevant stakeholders are. This ensures a comprehensive understanding from different functional perspectives.

3. Stakeholder Impact and Influence Analysis

Stakeholders are evaluated based on:

Impact: How significantly the entity's actions affect them.

Influence: Their ability to affect the entity's decisions or performance.

This is often visualised using a Stakeholder Matrix (high/low influence vs. high/low impact).

4. Regulatory and Compliance Considerations

Stakeholder groups mandated by legal, regulatory, or ESG reporting requirements (e.g., investors, regulatory bodies, local communities) are identified to ensure compliance and accountability.

5. Industry Benchmarking

LMEL reviews stakeholder engagement practices of peer organisations or industry standards (e.g., GRI, SASB, ISO 26000) to ensure no key group is overlooked.

6. Direct Engagement and Feedback

Engagements such as surveys, interviews, and focus group discussions with customers, employees, suppliers, and community members help validate their relevance and concerns. This participatory approach ensures stakeholders are not only identified but also accurately understood.

7. Periodic Review and Update

Stakeholder identification is an ongoing process. As the business evolves, LMEL periodically reviews and updates its stakeholder list to reflect changes in operations, geography, or social expectations.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

S. No	Stakeholder Group	Whether identified as Vulnerable & Marginalised Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
1	Communities	No	Group meeting	As and when required	• To explain the various measures launched by the company for the well-being of the community. • Understand their needs so LMEL can provide help as required for developing need-based community projects. • Improving grievance redressal mechanism
2	Shareholders	No	Annual general meeting	Annually	• To discuss the balance sheet and investment approved by the board. • To inform how the company's current performance and its near-term plans
3	Employees and workers	No	Through training / Personal meetings / Notice board/ workshop/ Feedback sessions/ Recreation club	Regular basis	• To inform new developments, plans, and goals of the company. • Grievance redressal. Welfare activities ongoing/ future. • Gather feedback on Health and Safety.
4	Customers	No	Email	As and when required	• Customer meets are arranged to understand market trends and market demand. • Improve customer relations. • Customers also connect on a required basis through multiple grievance redressal mechanisms to take regular feedback on LMEL quality and logistics issues.
5	Value Chain Partners	No	Email/Phone	As and when required	• To enhance relations with value chain partners. • Resolve issues concerning each other to achieve long-term goals. • Communicate implementation of code of business conduct and ethics. • Mechanism to receive Whistleblower complaints. • To make value chain partners aware of company policies

Leadership Indicators

1. **Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.**

   At Lloyds Metals, stakeholder engagement is a core component of our governance framework, particularly on matters relating to economic performance, environmental responsibility, and social impact. The Board of Directors is committed to maintaining open and transparent channels of communication with all key stakeholders, including investors, regulators, employees, local communities, and industry partners.

   ### Consultation Processes:

   1. **Direct Engagement:**

      The Board, through designated committees such as the Stakeholder Relationship Committee and Corporate Social Responsibility (CSR) Committee conducts periodic meetings with stakeholders. These engagements include public consultations, stakeholder roundtables, and community forums to gather feedback on current operations and strategic initiatives.

   2. **Delegated Consultations:**

      In cases where consultation is delegated, senior management and relevant functional heads are responsible for engaging with stakeholders on specific topics. For instance, environmental officers engage with local environmental bodies and community leaders on ecological concerns, while HR and CSR teams consult on social welfare programmes.

   3. **Feedback Mechanisms:**

      Insights and feedback gathered during these consultations are documented and reported back to the Board through formal reporting mechanisms. This includes:

      - Periodic presentations by functional heads during Board meetings.
      - Reports submitted to the Stakeholder Relationship and CSR Committees for review and strategic input.
      - Integration of stakeholder concerns into risk assessments and policy development.

   4. **Board Oversight and Response:**

      The Board evaluates this feedback within the context of corporate strategy, compliance requirements, and sustainability goals. Where appropriate, the Board directs policy adjustments, allocates resources for targeted initiatives, or commissions further stakeholder engagement to address complex issues.

   Through this structured approach, Lloyds Metals ensures that stakeholder voices are not only heard but actively shape our decision-making processes to foster sustainable and inclusive growth.

2. **Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.**

   Yes, stakeholder consultation is actively used by Lloyds Metals to support the identification and management of environmental and social topics.

Details and Examples:

Lloyds Metals engages with a diverse set of stakeholders—including local communities, regulatory bodies, employees, and NGOs—to gather insights on material environmental and social concerns. These consultations play a critical role in shaping our policies and operational practices.

Examples of Incorporation:

1. **Environmental Impact Management:**

   During stakeholder consultations in areas surrounding our mining and processing sites, community members raised concerns about dust and water usage. Based on this input, Lloyds Metals:

   - Installed advanced dust suppression systems.
   - Initiated water recycling and rainwater harvesting projects to reduce freshwater withdrawal.
   - Updated its Environmental Management Plan to include stricter controls on air and water quality.

2. **Community Development Initiatives:**

   Feedback from local community meetings highlighted the need for employment opportunities and educational support. In response:

   - We launched targeted skill development programmes aligned with the needs of local youth.
   - Increased investments in school infrastructure and scholarship schemes in nearby villages.

3. **Occupational Health and Safety:**

   Consultations with employees and labour representatives emphasised the need for enhanced safety training. As a result:

   - Lloyds Metals expanded its HSE (Health, Safety & Environment) training modules.
   - Strengthened incident reporting systems and safety audits across all operational units.

These inputs are reviewed by the ESG and CSR Committees and incorporated into our broader sustainability strategy and risk management processes, ensuring that our policies remain responsive, inclusive, and forward-looking.





Principle 05

Businesses should respect and promote human rights

Lloyds Metals upholds the principles of fairness, dignity and equality by creating a workplace and business environment that respects and promotes human rights, ethical conduct, non-discrimination and safe working conditions across operations and stakeholder interactions.

An integrated approach to sustainable growth

Material Issues Impacted

- Human Rights
- Labour Relations
- Diversity, Equity & Inclusion
- Health & Safety

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

- Industry Bodies
- Suppliers
- Employees and Workers
- Customers
- Community
- Regulatory Bodies

Contribution to SDGs*

*Highlighted ones are relevant for this section

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D / C)
Employees						
Permanent	2559	2559	100	1341	1341	100
Other than permanent	32	32	100	30	30	100
Total Employees	**2591**	**2591**	**100**	**1371**	**1371**	**100**
Workers						
Permanent	1635	1635	100	493	493	100
Other than permanent	640	640	100	506	506	100
Total Workers	**2275**	**2275**	**100**	**999**	**999**	**100**

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2025-26 (Current Financial Year)					FY 2024-25 (Previous Financial Year)				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No.(B)	% B/A	No.(C)	% C/A		No.(E)	% E/D	No.(F)	% F/D
Employees										
Permanent	2559	0	0.00	2559	100	1341	0	0	1341	100
Male	2315	0	0.00	2315	100	1245	0	0	1245	100
Female	244	0	0.00	244	100	96	0	0	96	100
Other	0	0	0.00	0	0.00	0	0	0	0	0
Other than permanent	32	0	0.00	32	100	30	0	0	30	100
Male	28	0	0.00	28	100	27	0	0	27	100
Female	4	0	0.00	4	100	3	0	0	3	100
Other	0	0	0.00	0	0.00	0	0	0	0	0
Workers										
Permanent	1635	0	0.00	1635	100	493	0	0	493	100
Male	1372	0	0.00	1372	100	461	0	0	461	100
Female	263	0	0.00	263	100	32	0	0	32	100
Other	0	0	0.00	0	0.00	0	0	0	0	0
Other than permanent	640	0	0.00	640	100	506	0	0	506	100
Male	630	0	0.00	630	100	502	0	0	502	100
Female	10	0	0.00	10	100	4	0	0	4	100
Other	0	0	0.00	0	0.00	0	0	0	0	0

3. a. Details of remuneration/salary/wages, in the following format:

Particulars	Male		Female		Other	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	13	1200000	2	550000	0	0
Key Managerial Personnel	4	5401812	0	0	0	0
Employees other than BoD and KMP	2343	420480	248	269000	0	0
Workers	2002	195846	273	180378	0	0

b. Gross wages paid to females as % of total wages paid by the entity, in the following format

Particulars	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Gross wages paid to females as % of total wages	7.55%	2.9%

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? ✓ ✗

✓



5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

LMEL has a grievances committee which conducts monthly meetings and addresses issues related to human rights.

6. Number of Complaints on the following made by employees and workers:

Particulars	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	1	0	NA	0	0	NA
Discrimination at workplace	0	0	NA	0	0	NA
Child Labour	0	0	NA	0	0	NA
Forced Labour/Involuntary Labour	0	0	NA	0	0	NA
Wages	0	0	NA	0	0	NA
Other human rights related issues	0	0	NA	0	0	NA

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

Particulars	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	1	0
Complaints on POSH as a % of female employees / workers	0.3	0
Complaints on POSH upheld	1	0

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Lloyds Metals is committed to fostering a safe, respectful, and inclusive workplace. The company has established robust mechanisms to handle complaints related to discrimination and harassment while ensuring that complainants are protected from any form of retaliation.

Key measures include:

- **Confidential Reporting Channels:** Employees can report incidents through secure and confidential mechanisms, including an Internal Complaints Committee (ICC) constituted as per the POSH Act, and dedicated grievance redressal systems.
- **Non-Retaliation Policy:** Lloyds Metals enforces a strict non-retaliation policy, ensuring that no adverse action is taken against individuals who report concerns in good faith.
- **Awareness and Training:** Regular sensitisation sessions are conducted to educate employees on workplace rights, the grievance process, and protection mechanisms.
- **Monitoring and Follow-up:** All complaints are handled with due diligence, and periodic reviews are undertaken to ensure that complainants face no indirect consequences such as exclusion, demotion, or undue pressure.

Through these efforts, the company ensures a supportive environment where individuals feel safe to voice concerns without fear of retribution.

Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases are mentioned in the POSH and Human Rights Policy.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes

10. Assessments for the year

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child Labour	100
Forced Labour/Involuntary Labour	100
Sexual Harassment	100
Discrimination at Workplace	100
Wages	100

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

NA





Principle 06

Businesses should respect and make efforts to protect and restore the environment

Lloyds Metals remains committed to responsible environmental stewardship through efficient resource utilisation, energy conservation, emissions management and sustainable operational practices aimed at minimising environmental impact while supporting long-term business resilience and sustainable growth.

An integrated approach to sustainable growth

Material Issues Impacted

- Climate Change
- Waste & Tailings Management
- Air Quality Management
- Water & Effl uent Management
- Biodiversity
- Mine Closure & Rehabilitation
- Energy Management

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

- Industry Bodies
- Suppliers
- Employees and Workers
- Customers
- Community
- Regulatory Bodies

Contribution to SDGs*

*Highlighted ones are relevant for this section

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2025-26 (Current Financial Year)		FY 2024-25 (Previous Financial Year)	
	Value	Unit	Value	Unit
From renewable sources				
Total electricity consumption (A)	80,530.88	GJ	417.87	GJ
Total fuel consumption (B)	49,219.62	GJ	6,562.81	GJ
Energy consumption through other sources (C)	-	GJ	-	GJ
Total energy consumed from renewable sources (A+B+C)	129,750.50	GJ	6,980.68	GJ
From non-renewable sources				
Total electricity consumption (D)	695,134.08	GJ	61,089.56	GJ
Total fuel consumption (E)	13,997,489.99	GJ	81,38,093.81	GJ
Energy consumption through other sources (F)	-	GJ	-	GJ
Total energy consumed from non-renewable sources (D+E+F))	14,692,624.06	GJ	81,99,183.37	GJ
Total energy consumed (A+B+C+D+E+F)	14,822,374.56	GJ	82,06,164.04	GJ
Energy intensity per rupee of turnover (Total energy consumed/ Revenue from operations)	0.0001071	GJ/Rs.	0.0001212	GJ/Rs.
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	0.0022130	GJ/Rs.	0.0025033	GJ/Rs.
Energy intensity in terms of physical output - Production in mass	0.67	GJ/MT	0.82	GJ/MT

This note is intended to explain the notable variance in the reported energy consumption figures for FY 2026-27 as compared to the previous financial year.

The increase in energy consumption observed in FY 2026-27 is primarily due to capacity expansion of Surjagarh iron ore mine, commissioning of Iron ore grinding unit, Slurry pipeline, Pellet Plant-1 & New DRI kilns.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If

Yes, Intertek India Pvt. Ltd. has carried out a reasonable assurance of the above parameters as part of its BRSR Core assurance as per ISAE 3000 (revised)

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Yes, our Ghugus unit is registered under the BEE PAT scheme, classified within the main sector 'Iron & Steel' and the sub-sector 'Sponge Iron'. In PAT Cycle-2, we were assigned an energy intensity target of 0.6889 toe/ tonne, which we successfully surpassed by achieving an actual intensity of 0.659 toe/tonne.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2025-26 (Current Financial Year)		FY 2024-25 (Previous Financial Year)	
	Value	Unit	Value	Unit
Water withdrawal by source (in kilolitres)				
(i) Surface water	7,801,376	Kilolitres	1,465,706	Kilolitres
(ii) Groundwater	26,669	Kilolitres	12,090	Kilolitres
(iii) Third party water	-	Kilolitres	-	Kilolitres
(iv) Seawater / desalinated water	-	Kilolitres	-	Kilolitres
(v) Others	-	Kilolitres	-	Kilolitres
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	7,828,045	Kilolitres	14,77,796	Kilolitres
Total volume of water consumption (in kilolitres)	5,551,105	Kilolitres	1,592,022	Kilolitres
Water intensity per rupee of turnover (Total water consumption / Revenue from operations)	0.0000401	Kilolitres/Rs.	0.0000218	Kilolitres/Rs.
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	0.0008288	Kilolitres/Rs.	0.0004508	Kilolitres/Rs.
Water intensity in terms of physical output- Production in mass	0.25	Kilolitres/MT	0.15	Kilolitres/MT

This note is intended to explain the notable variance in the reported water consumption figures for FY 2026-27 as compared to the previous financial year. The increase in water consumption observed in FY 2026-27 is primarily due to capacity expansion of Surjagarh iron ore mine, commissioning of Iron ore grinding unit, Slurry pipeline, Pellet Plant-1 & New DRI kilns.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, Intertek India Pvt. Ltd. has carried out a reasonable assurance of the above parameter as a part of its BRSR Core assurance as per ISAE 3000 (revised).

4. Provide the following details related to water discharged:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
	Value	Value
Water discharge by destination and level of treatment (in kilolitres)		
(i) To surface water	2,276,940	-
- No treatment	-	-
- With treatment	-	-
- Primary treatment	-	-
- Secondary treatment	-	-
- Tertiary treatment	2,276,940	-
(ii) To Groundwater	-	-
- No treatment	-	-
- With treatment	-	-
- Primary treatment	-	-
- Secondary treatment	-	-
- Tertiary treatment	-	-

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
	Value	Value
(iii) To Seawater	-	-
- No treatment	-	-
- With treatment	-	-
- Primary treatment	-	-
- Secondary treatment	-	-
- Tertiary treatment	-	-
(iv) Sent to third-parties	-	-
- No treatment	-	-
- With treatment	-	-
- Primary treatment	-	-
- Secondary treatment	-	-
- Tertiary treatment	-	-
(v) Others	-	-
- No treatment	-	-
- With treatment	-	-
- Primary treatment	-	-
- Secondary treatment	-	-
- Tertiary treatment	-	-
Total water discharged (in kilolitres)	**2,276,940.0**	**-**

Lloyds Metals is committed to sustainable water management and environmental stewardship. We ensure effective treatment and reuse of 100% of wastewater generated, with Zero Liquid Discharge (ZLD) implemented at Unit-1 Ghugus, Surjagarh Iron Ore Mines and Unit-3 Hedri.

Our facilities are equipped with Sewage Treatment Plants (STPs) and Effluent Treatment Plants (ETPs), enabling treated water to be reused for non-potable applications such as cooling tower make-up, dust suppression, green belt development, and industrial processes.

At Unit-2 Konsari, wastewater discharge undergoes tertiary treatment to meet stringent regulatory standards, ensuring that any discharge does not harm surrounding water bodies or ecosystems.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes, Intertek India Pvt. Ltd. has carried out a reasonable assurance of the above parameter as a part of its BRSR Core assurance as per ISAE 3000 (revised).

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation:

Yes, Lloyds Metals has implemented a Zero Liquid Discharge (ZLD) mechanism as part of its commitment to sustainable water management. ZLD is currently implemented at Unit-1, Ghugus, Surjagarh Iron Ore Mines and Unit-3 Hedri ensuring that no industrial wastewater is discharged outside the premises and that treated water is fully recycled within operations.

Coverage and Implementation:

Treatment Infrastructure: Wastewater is treated through Effluent Treatment Plants (ETPs) and Sewage Treatment Plants (STPs) to meet prescribed regulatory standards.

Reuse: Treated water is reused for cooling tower make-up, dust suppression, green belt development, and process requirements.

Other Location: At Unit-2 Konsari, wastewater undergoes tertiary treatment before discharge, ensuring no harm to receiving water bodies and full compliance with environmental norms.

Monitoring: Regular monitoring, internal reviews, and compliance checks are conducted to maintain adherence to regulatory requirements.

This approach supports reduced freshwater dependency, enhanced water recycling, and responsible environmental stewardship.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	FY 2025-26 (Current Financial Year)		FY 2024-25 (Previous Financial Year)	
	Value	Please specify unit	Value	Please specify unit
NOx	2,016.44	MT	1,319.54	MT
SOx	3,062.01	MT	2,348.86	MT
Particulate matter (PM)	293.64	MT	214.26	MT
Persistent organic pollutants (POP)	-	MT	-	MT
Volatile organic compounds (VOC)	-	MT	-	MT
Hazardous air pollutants (HAP)	-	MT	-	MT

The substantial increase observed in the air emission figures reported for FY 2025-26, as compared to FY 2024-25, primarily due to capacity expansion of Pellet Plant-1 & New DRI kilns.

This year-on-year increase in reported emissions should not be interpreted as a deterioration in performance but rather as a more accurate representation of our actual environmental impact due to methodological enhancements. Lloyds Metals continues to invest in emission control technologies and energy efficiency measures and remains committed to long-term sustainability and environmental compliance.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, Intertek India Pvt. Ltd. has carried out a reasonable assurance of the above parameter as a part of its BRSR Core assurance as per ISAE 3000 (revised).

Any contextual information necessary to understand how the data has been compiled, such as any standards, methodologies, assumptions and/or calculation tools used.

The air emissions data reported by Lloyds Metals has been compiled using a structured and standardised approach to ensure transparency, accuracy, and alignment with national and international environmental reporting frameworks. Emission estimations have been carried out in accordance with guidelines issued by the Central Pollution Control Board (CPCB), Ministry of Environment, Forest and Climate Change (MoEF&CC), and relevant ISO standards (such as ISO 14064 and ISO 14001).

Air emissions data is supported by data from Continuous Emission Monitoring Systems (CEMS) installed at key stacks, wherever mandated. Supplementary calculations are performed using in-house digital tracking systems and custom spreadsheets vetted by the environmental management team. Quality checks and periodic audits are conducted to validate data integrity. The emissions data includes both point-source emissions (for example, from stacks and kilns) and fugitive emissions, and covers all major operational facilities, including the DRI plant and captive power plants.

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Total Scope 1 emissions (Break-up of the GHG into CO_2, CH_4, N_2O, HFCs, PFCs, SF_6, NF_3, if available)	Metric tonnes of CO_2 equivalent	1,182,145.48	696,745.33
Total Scope 2 emissions (Break-up of the GHG into CO_2, CH_4, N_2O, HFCs, PFCs, SF_6, NF_3, if available)	Metric tonnes of CO_2 equivalent	137,084.10	12,336.66
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	Metric tonnes of CO_2 equivalent/Rs.	0.0000095	0.0000105
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)	Metric tonnes of CO_2 equivalent/Rs.	0.0001970	0.0002163
Total Scope 1 and Scope 2 emission intensity in terms of physical output- Production in mass	Metric tonnes of CO_2 equivalent/MT	0.06	0.07
Total Scope 1 and Scope 2 emission intensity (optional)-			-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, Intertek India Pvt. Ltd. has carried out a reasonable assurance of the above parameter as a part of its BRSR Core assurance as per ISAE 3000 (revised).

8. Does the entity have any project related to reducing Green House Gas emission? If yes, then provide details

Yes, Lloyds Metals has initiated multiple projects and operational measures aimed at reducing Greenhouse Gas (GHG) emissions, in alignment with our commitment to sustainable industrial practices and our broader Environmental, Social, and Governance (ESG) objectives.

Key GHG Reduction Initiatives:

Renewable Energy Adoption:

Solar and wind energy are being integrated, particularly for Konsari and Unit-3 Hedri, with a target to increase renewable energy share in overall consumption.

Slurry Pipeline Initiative:

Transportation of iron ore through slurry pipelines replaces diesel-based road transport, eliminating tailpipe emissions and reducing transportation-related emissions by over 50%.

IPCC (In-Pit Crushing and Conveyor) System:

Deployment of conveyor-based systems reduces dependence on diesel trucks, lowering fuel consumption and emissions from material handling.

BHQ Beneficiation Plant:

A state-of-the-art beneficiation plant improves ore quality, reduces energy consumption, and lowers coke usage in downstream processes, resulting in significant emission reductions.

Biogas Plant (Waste-to-Energy):

A 500 kg/day biogas plant converts organic waste into clean fuel and bio-manure, reducing methane emissions and supporting circular economy practices.

Use of Biomass in Process Fuel Mix:

As a partial replacement for fossil fuels in our captive power plant at Ghugus, Lloyds Metals has begun integrating biomass-based fuels (such as bamboo dust) into the combustion process. This initiative helps reduce net carbon emissions due to the carbon-neutral nature of biomass.

Adoption of Electric Vehicles (EVs) and Electrified Equipment:

We are progressively replacing diesel-operated vehicles and machinery with Electric Vehicles (EVs) and battery-operated equipment for in-plant logistics and material handling. This transition helps lower Scope 1 emissions associated with fossil fuel combustion.

Conversion to Electrically Powered Systems:

Several conventional fuel-based mobile equipment have been converted to electrically operated alternatives, contributing to cleaner and more energy-efficient operations. Where feasible, the electricity will be sourced from renewable sources, further reducing indirect (Scope 2) emissions.

Use of High-Grade, Low-Ash Coal:

To improve combustion efficiency and reduce specific GHG emissions per unit of production, high-quality, low-ash coal has been adopted in place of conventional grades. This shift minimises unburned carbon, reduces particulate emissions, and enhances thermal efficiency.

Energy Efficiency and Emissions Monitoring Systems:

In addition to fuel substitution, the company has deployed real-time energy monitoring and emissions tracking systems to optimise operations, reduce wastage, and support timely decision-making for emission control.

These projects form an integral part of our ongoing decarbonisation roadmap, with measurable benefits in lowering our carbon footprint while maintaining operational efficiency and product quality. Lloyds Metals continues to explore and invest in cleaner technologies to align with national climate goals and global best practices for emissions reduction.

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
	Value	Value
Total Waste generated (in metric tonnes)		
Plastic waste (A)	4.32	17.78
E-waste (B)	3.33	0.33
Biomedical waste (C)	4.55	3.03
Construction and demolition waste (D)	0	0
Battery waste (E)	10.20	8.05
Radioactive waste (F)	0	0
Other Hazardous Waste. Please specify, if any. (G)	203.68	83.42
Other Non-hazardous waste generated (H). Please specify, if any. (Breakup by composition i.e., by materials relevant to the sector)	251,796.12	3,28,684.94
Total (A+B + C + D + E + F + G + H)	**252,022.20**	**3,28,797.56**
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0.00000182	0.00000485
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	0.00003763	0.00010030

Parameter	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
	Value	Value
Waste intensity in terms of physical output - Production in mass (Metric ton/MT)	0.01147663	0.0328807
Waste intensity (optional) –	-	-
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tons)		
Category of waste		
(i) Recycled	-	-
(ii) Re-used	251,999.49	3,24,662.92
(iii) Other recovery operations	-	-
Total	**251,999.49**	**3,24,662.92**
For each category of waste generated, total waste disposed by nature of disposal method (in metric tons)		
Category of waste		
(i) Incineration	11.07	8.91
(ii) Landfilling	-	0.10
(iii) Other disposal operations	-	-
Total	**11.07**	**9.01**

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, Intertek India Pvt. Ltd. has carried out a reasonable assurance of the above parameter as a part of its BRSR Core assurance as per ISAE 3000 (revised).

Any contextual information necessary to understand how the data has been compiled, such as any standards, methodologies, assumptions and/or calculation tools used.

The waste data reported by Lloyds Metals has been compiled through a systematic and transparent process, adhering to applicable national regulations and environmental management standards. The objective is to ensure accurate quantification, categorisation, and responsible disclosure of all waste generated, handled, and disposed of by the company.

Contextual Information:

1. Standards and Frameworks Followed:

- The data compilation process follows guidelines issued by the Central Pollution Control Board (CPCB) and the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016.
- Waste management and reporting practices are aligned with our ISO 14001:2015-certified Environmental Management System (EMS).
- Categorisation of waste (hazardous, non-hazardous, recyclable, and inert) is done in line with the Solid Waste Management Rules, 2016 and industry-specific CPCB norms.

2. Data Collection and Sources:

- Waste data is collected from all operational areas including the DRI plant and mining site.
- Volumes are recorded based on actual measurements, such as weighbridge logs, disposal records, and manifests maintained for both on-site and off-site handling.
- Records from authorised vendors (for treatment, recycling, and disposal) are also consolidated to ensure full traceability and compliance.

3. Calculation Methods and Assumptions:

- Where direct measurements are not feasible, waste quantities are estimated based on material input-output ratios, batch production logs, and standard waste generation norms as per process type.
- Conservative estimates are used to ensure data accuracy without under-reporting.

4. Monitoring and Verification:

- Internal audits and monthly waste tracking dashboards are used to monitor and validate waste generation and disposal trends.
- All hazardous waste is handled and transported as per prescribed protocols with supporting documentation (Form 10, Form 13, etc.) to ensure compliance and traceability.

5. Boundary of Reporting:

- The reporting covers all waste generated within the operational control of Lloyds Metals, including manufacturing, processing, maintenance, and mining-related activities.

Lloyds Metals remains committed to continual improvement in waste management, minimisation, and recycling efforts, in line with our ESG goals and regulatory compliance.

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes

Our waste management approach at the DRI production plant includes the recycling of trade effluents in the coal washery section and their reuse in kiln coolers, while domestic effluent is reused for gardening purposes. Non-hazardous waste, such as accretion material is utilised for internal road construction, and dust from the dedusting system, along with fly ash and bottom ash, is sold to brick manufacturing plants. In the iron ore mines, used lubricating oil are sold to authorised local vendors for recycling.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
1	Surjagarh Iron Ore Mine	Iron ore Mining	Yes

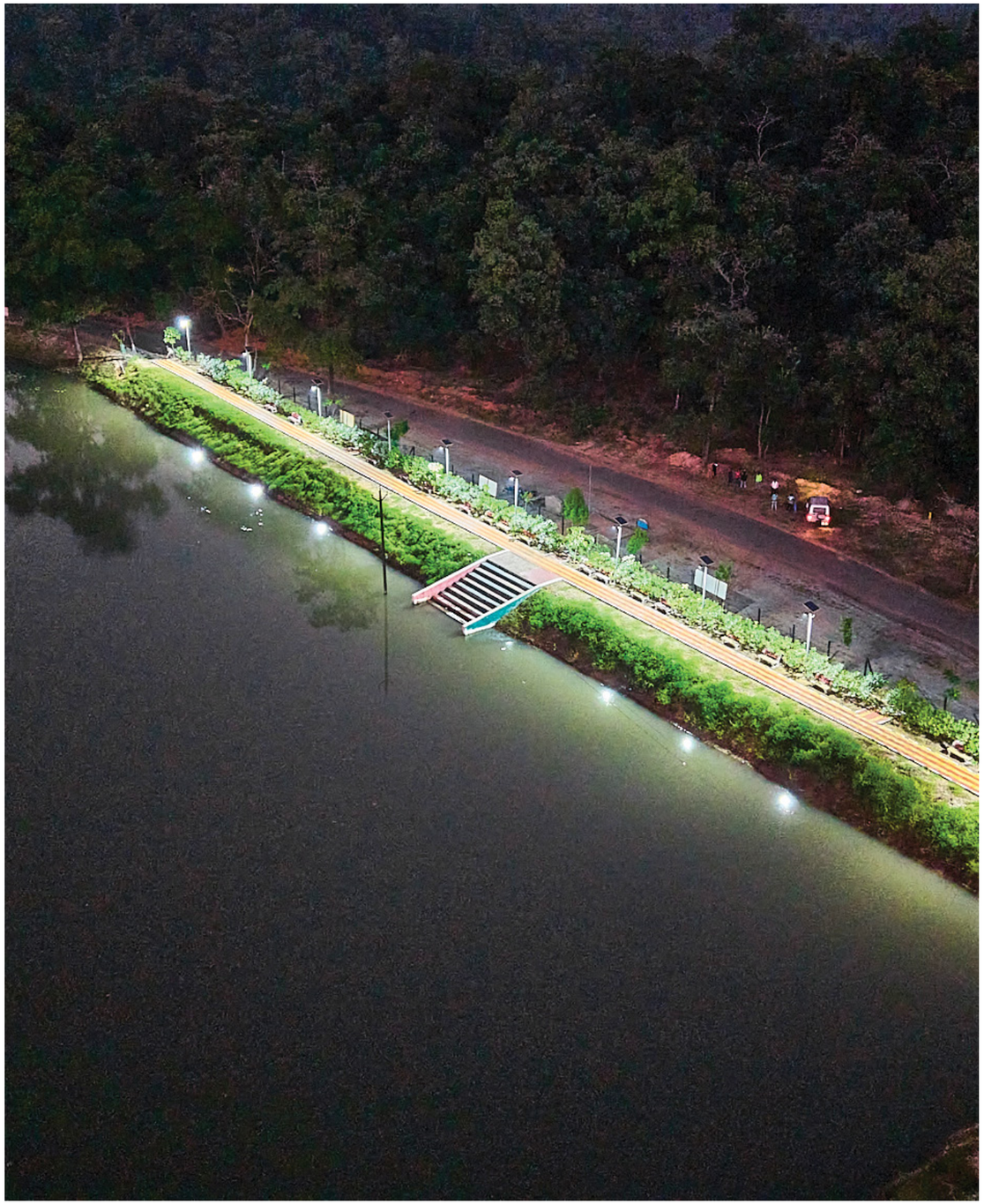


12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

S. No	Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
1	Expansion and Modification of an existing plant facilities (62,700 TPA DRI to 92,400 TPA DRI, 4MW WHRB to 5 MW WHRB), 2X4.5 MTPA Iron Ore Grinding Unit, 10.0 MTPA Thickening & Filtration Unit and 2X4.0 MTPA Iron Ore Pellet Plant by setting an additional Integrated Steel Plant (ISP) of 4.5 MTPA Capacity with 483 MW (488MW total) Captive Power Plant and 5.0 MTPA Filtration Unit (Brown Field Project)	2006	May 2025	Yes	Yes	https://parivesh.nic.in/
2	Expansion of Iron Ore production capacity from 10 MTPA to 26 MTPA Hematite, 45 MTPA BHQ (Banded Hematite Quartzite), 5 MTPA Waste (vii) Name of Project (Total Excavation: 60.0 MTPA) along with crushing and screening plant at Surjagarh Iron Ore Mine lease area of 348.09 Ha., located near Village Surjagarh, Tehsil Etapali, District Gadchiroli, Maharashtra of M/s. Lloyds Metals & Energy Ltd.	2006	June 2025	Yes	Yes	https://parivesh.nic.in/
3	3x15 (45) MTPA Low Grade Iron Ore / BHQ Beneficiation Plant at Villages Hedri, Bande and Pursalgundi, Tehsil Etapalli, Gadchiroli district, Maharashtra	2006	September 2025	Yes	Yes	https://parivesh.nic.in/

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non compliances, in the following format:

S. No	Specify the law / regulation / guidelines which was not complied with	Provide details of the noncompliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
NA	NA	NA	NA	NA





Principle 07

Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Lloyds Metals believes in engaging responsibly with industry bodies, policymakers and stakeholders to support balanced sectoral growth, transparent advocacy and policy frameworks that contribute towards sustainable industrial development and long-term economic progress.

An integrated approach to sustainable growth

Material Issues Impacted

- Governance & Ethics
- Risk Management
- Climate Change
- Economic Performance

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

- Industry Bodies
- Suppliers
- Employees and Workers
- Customers
- Community
- Regulatory Bodies

Contribution to SDGs*



*Highlighted ones are relevant for this section

Essential Indicators

1. a. Number of affiliations with trade and industry chambers/ associations.

   10

   b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to

S. No	Name of the trade and industry chambers associations	Reach of trade and industry chambers/ associations (State/National)
1	BIGMINT TECHNOLOGIES PRIVATE LIMITED	National
2	CONFEDERATION OF INDIAN INDUSTRY	National
3	STEEL MANUFACTURES ASSOCIATION	National
4	SPONGE IRON MANUFACTURERS ASSOCIATION	National
5	PELLET MANUFACTURERS ASSOCIATION OF INDIA	National
6	VOLZA GLOBAL	National
7	JOINT PLANT COMMITTEE	National
8	METALOGIC PMS	National
9	FEDERATION OF INDIAN MINERAL INDUSTRIES	National
10	INDIAN CHAMBER OF COMMERCE	National

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities

   Not applicable as no adverse orders received from regulatory authorities.







Principle 08

Businesses should promote inclusive growth and equitable development

Lloyds Metals continues to contribute towards inclusive growth through community development initiatives focused on education, healthcare, livelihoods, infrastructure and social well-being, while fostering meaningful engagement and creating long-term positive impact in the communities surrounding our operations.

An integrated approach to sustainable growth

Material Issues Impacted

- Community Relations
- Employee Engagement & Development
- Diversity, Equity & Inclusion
- Economic Performance

Capitals Impacted*

- **Financial**
- Manufactured
- Intellectual
- **Human**
- **Social and Relationship**
- Natural

Our Stakeholders*

- Industry Bodies
- **Suppliers**
- **Employees and Workers**
- Customers
- **Community**
- **Regulatory Bodies**

Contribution to SDGs*



*Highlighted ones are relevant for this section

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Not applicable

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

An action plan is being developed to support and elevate all communities in our surrounding areas.

3. Describe the mechanisms to receive and redress grievances of the community

The CSR team visits the communities in and around LMEL operations to gather complaints. If any are found, they're carefully evaluated and investigated to gather relevant information and assess their validity before being resolved.

A structured and inclusive mechanism has been established to ensure the timely receipt, documentation, and redressal of community grievances. Central to this approach are the 10 LIF Outreach Centers, which serve as critical community engagement hubs across 21 villages. These centers operate under the guiding principle of "Connecting Communities, Empowering Lives", ensuring that community voices are heard, respected, and acted upon.

Each Outreach Center is staffed with trained Outreach Workers (ORWs) who play a multifaceted role in community development. In addition to their responsibilities—such as disseminating information on government schemes, raising awareness on social issues, facilitating emergency medical services (including ambulance coordination), conducting baseline surveys, and promoting sustainable practices like kitchen gardens—these ORWs are also pivotal in grievance management.

The grievance redressal mechanism functions as follows:

Access Points: Community members can approach any of the 10 Outreach Centers to submit grievances in person or through the ORWs during field visits.

Documentation: A dedicated Grievance Register is maintained at each center to record complaints, concerns, and follow-up actions.

Follow-up and Resolution: ORWs liaise with relevant government departments, local authorities, or service providers to facilitate timely resolution of issues raised.

Feedback Loop: Complainants are regularly updated on the status of their grievances, ensuring transparency and trust in the system.

This grassroots, community-integrated approach not only resolves individual concerns but also contributes to strengthen the overall social fabric by fostering accountability and empowerment at the local level.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Particulars	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Directly sourced from MSMEs/ small producers	7.48	2.94
Directly from within India	95.78	99.99

Note: The percentage calculations were based on the quantity of input materials sourced.

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location	FY 2025-26 (Current Financial Year)	FY 2024-25 (Previous Financial Year)
Rural	73.84	85.41
Semi-urban	4.80	0
Urban	1.03	0
Metropolitan	20.34	14.59

(Place to be categorised as per RBI Classification System - rural / semi-urban / urban / metropolitan)





Principle 09

Businesses should engage with and provide value to their consumers in a responsible manner

Lloyds Metals remains focused on delivering quality products and services while maintaining transparency, responsible communication and customer-centric practices that strengthen trust, enhance satisfaction and support long-term relationships across markets and stakeholder groups.

An integrated approach to sustainable growth

Material Issues Impacted

- Customer Satisfaction & Operational Integrity
- Data Privacy & Security
- Integrated Technology & Digital Innovation
- Product Quality & Reliability

Capitals Impacted*

- Financial
- Manufactured
- Intellectual
- Human
- Social and Relationship
- Natural

Our Stakeholders*

- Industry Bodies
- Suppliers
- Employees and Workers
- Customers
- Community
- Regulatory Bodies

Contribution to SDGs*



*Highlighted ones are relevant for this section

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Consumer complaints and feedback on quality and logistics are received via email/ phone by the marketing team and shared internally with respective departments for necessary actions, complaints are resolved, and response is provided to the customers on a timely basis.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	0
Safe and responsible usage	0
Recycling and/or safe disposal	0

3. Number of consumer complaints in respect of the following:

	FY 2025-26 (Current Financial Year)			FY 2024-25 (Previous Financial Year)		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	-	-	Not received any complaint	-	-	Not received any complaint
Advertising	-	-	Not received any complaint	-	-	Not received any complaint
Cyber-security	-	-	Not received any complaint	-	-	Not received any complaint
Delivery of essential services	-	-	Not received any complaint	-	-	Not received any complaint
Restrictive Trade Practices	-	-	Not received any complaint	-	-	Not received any complaint
Unfair Trade Practices	-	-	Not received any complaint	-	-	Not received any complaint
Other	-	-	Not received any complaint	-	-	Not received any complaint

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	-	NA
Forced recalls	-	NA

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes.

The Company has in place policy such as Privacy Policy, to ensure sufficient safeguards are in place to prevent any data leakage.

Web-link - https://lloyds.in/investors/investor-policies/

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services

No penalties/regulatory action has been levied or taken on the above-mentioned parameters.

7. Provide the following information relating to data breaches:

a. Number of instances of data breaches

0

b. Percentage of data breaches involving personally identifiable information of customers

0

c. Impact, if any, of the data breaches

NA

