BUSINESS RESPONSIBILITY REPORT (BRR)

Ahluwalia Contracts (India) Limited ("ACIL" or the "Company") is aware of and committed to fulfilling its economic, environmental, and social responsibilities while conducting its business. ACIL emphasizes on improving social relations with the community in which it operates and generating economic value.

Regulation 34(2)(f) of the Securities and Exchange Board of India ("SEBI") (Listing Obligations and Disclosure Requirements) Regulations, 2015 prescribes that the annual report of top one thousand (1,000) companies based on market capitalization (calculated as on March 31 of every financial year) as per BSE/ NSE shall contain a Business Responsibility Report ("BRR") describing the initiatives taken by them from an environmental, social and governance perspective, in the format as specified by SEBI from time to time.

This Report provides a broad overview of the activities carried out by ACIL against the nine principles outlined in the format as specified by SEBI.

SECTION A: GENERAL INFORMATION ABOUT THE COMPANY

Disclosures Information	Reference sections
Corporate Identity Number (CIN) of the Company	L45101DL1979PLC009654
Name of the Company	Ahluwalia Contracts (India) Ltd
Registered Address:	A-177, Okhla Industrial Area Phase-1, New Delhi 110020, India
Website:	www.acilnet.com
E-mail id:	cs.corpoffice@acilnet.com
Financial Year Reported	1st April 2019 to 31st March 2020
Sector(s) that the Company is engaged in (industrial activity code-wise)	ACIL is an Engineering, Procurement and Construction (EPC) company, engaged in the business of Construction of Buildings (Residential and Commercial complexes, Information Technology (IT) Parks, Institutional Buildings, Hospitals and Corporate metro station and depot, power plants and automated car parking lot, townships, BOT projects, urban infrastructure, etc.)

	Industrial Group*	Description
	410	**Construction of Building**

* As per National Industrial Classification - The Ministry of Statistics and Programme Implementation.

Disclosures Information	Reference sections
List three key products/services that the Company manufactures/ provides (as in balance sheet)	Construction of Buildings (Residential and Commercial complexes, Information Technology (IT) Parks, Institutional Buildings, Hospitals and Corporate metro station and depot, power plants and automated car parking lot, townships, BOT projects, urban infrastructure, etc.)
Total number of locations where business activity is undertaken by the Company:	**Number of International Locations:** Nil **Number of National Locations:** Presently the Company is executing various projects across PAN India in around 10 states
Markets served by the Company: Local as well as State, National / International	ACIL executes projects PAN India - National

SECTION B: FINANCIAL DETAILS OF THE COMPANY

No	Disclosures Information	Reference sections
1	Paid up Capital	Rs. 13.39 Crores
2	Total Turnover (INR)	Rs. 1,895.37 Crores
3	Total profit after taxes (INR)	Rs. 64.45 Crores
4	Total Spending on Corporate Social Responsibility (CSR) as percentage of profit after tax (%)	The Company's total expenditure on CSR activities for the year ended March 31, 2020 is Rs. 68.06 lakhs, which is less than the prescribed 2% of average net profit of last three years computed as per the provision of the Companies Act, 2013 . During the year, it was considered pragmatic to spend CSR amount in the healthcare, education sector and skill development program, however, the Company has not been able to find the right and able projects to deploy the balance amount as per the provisions of Companies Act, 2013, wisely and effectively. The Company is actively looking to identify additional projects to increase its CSR spending.
5	List the activities as per Schedule VII of Company Act, 2013 in which expenditure in 4 above has been incurred	The Company undertook various activities during the year under review in line with its CSR Policy and as prescribed in Schedule VII of the Companies Act, 2013. During the year under review, the major CSR activities were carried out in the following field: a. Education; b. Health Promotion; c. Skill Development; and d. Covid19 – Disaster

SECTION C: OTHER DETAILS

No	Disclosures Information	Reference sections
1	Does the Company have any Subsidiary Company/ Companies	Yes, the Company has 5 Subsidiary Companies.
2	Do the Subsidiary Company/ Companies participate in the Business Responsibility (BR) Initiatives of the parent company? If yes, then indicate the number of such subsidiary company's	Yes, BR initiatives of the Parent Company are applicable to the subsidiary companies to the extent that they are material in relation to the business operations of the Subsidiaries.
3	Do any other entity/entities (e.g. suppliers, distributors etc.) that the Company does business with, participate in the BR initiatives of the Company? If yes, then indicate the percentage of such entity/entities? [Less than 30%, 30-60%, More than 60%]	No other entities are required to participate in the BR initiative of the Company.

SECTION D: BR INFORMATION - Details of Directors/ Directors responsible for BR

No.	Particulars	Details
(a)	**Details of the Director/ Directors responsible for implementation of the BR policy / policies**	
1	DIN Number	00305175
2	Name	Mr. Vikas Ahluwalia
3	Designation	Whole Time Director

Principle-wise (as per NVGs) BR Policy/policies
a) Details of compliance (Reply in Y/N)

Sr.	Questions	**Ethics,** Transparency **and Accountability**	Sustainable & Safe Goods and Services	Well-being of all employees	[illegible] especially disadvantaged, vulnerable and marginalized [illegible]	Promote Human Rights	Protection of Environment	Policy Advocacy	Inclusive growth and equitable development	Provide value to customers and Consumers
		P1	**P2**	**P3**	**P4**	**P5**	**P6**	**P7**	**P8**	**P9**
1	Do you have a policy / policies for	Y	Y	Y	Y	Y	Y	Y	Y	Y
2	Has the policy being formulated in consultation with the relevant stakeholders?	Y	Y	Y	Y	Y	Y	Y	Y	Y
3	Does the policy conform to any national / international standards? If yes, specify? (50 words)*	Y	Y	Y	Y	Y	Y	Y	Y	Y
4	Has the policy being approved by the Board? If yes, has it been signed by MD/ owner/ CEO/ Appropriate Board Director?	Y	Y	Y	Y	Y	Y	Y	Y	Y
5	Does the company have a specified committee of the Board/ Director/ Official to oversee the implementation of the policy?	N	N	N	N	N	N	N	N	N
6	Indicate the link for the policy to be viewed online?	Y	Y	Y	Y	Y	Y	Y	Y	Y
7	Has the policy been formally communicated to all relevant internal and external stakeholders?	Y	Y	Y	Y	Y	Y	Y	Y	Y
8	Does the company have in-house structure to implement the policy /policies	Y	Y	Y	Y	Y	Y	Y	Y	Y
9	Does the Company have a grievance Redressal mechanism related to the policy/ policies to address stakeholders' grievances related to the policy / policies?	Y	Y	Y	Y	Y	Y	Y	Y	Y
10	Has the company carried out independent audit /evaluation of the working of this policy by an internal or external agency?	Y	Y	Y	Y	Y	Y	Y	Y	Y

* The policies confirms to the provisions of the Companies Act, 2013. In addition, relevant policies are also in conformity with international standards such as ISO 14001, ISO 45001: 2018.

b. If answer to the question at serial number 1 against any principle, is 'No', please explain why: (Tick up to 2 options): Not Applicable

Principle-wise (as per NVGs) BR Policy/policies

No.	Question	Details
1	Do you have a policy /policies for	Yes, the Company has adopted Code of Business Conduct and Ethics for Directors and Senior Management Personnel, which sets out the principle and practices that must be observed towards our Business Partner and third Party agencies.
2	Has the policy being formulated in consultation with the relevant stakeholders?	Yes, rights and obligations of concerned stakeholders are analysed in view of best Industry Practices, while formulating the policy documents.
3	Does the policy conform to any national/ international standards? If yes, specify?	The policies confirms to the provisions of the Companies Act, 2013. In addition, relevant policies are also in conformity with international standards such as ISO 14001, ISO 45001: 2018,
4	Has the policy being approved by the Board? If yes, has it been signed by MD/ Owner/ CEO/ appropriate Board Director?	All Statutory Policies and Codes are adopted considering prevailing Legal requirements and approvals of respective authority levels i.e. Board of Directors, its Committees and Company Management.
5	Does the Company have a specified committee of the Board/ Director/ Official to oversee the implementation of the policy?	There is no specific committee for implementation of policy, But it is proposed to set up such committees in near future.
6	Indicate the link for the policy to be viewed online?	www.acilnet.com
7	Has the policy been formally communicated to all relevant internal and external stakeholders?	Yes, the policies are communicated to all the relevant stakeholders and awareness programmes, workshops and e-learning modules including tests and certification are administered which are mandatory for all relevant employees.
8	Does the Company have in-house structure to implement the policy/ policies	Yes
9	Does the Company have a grievance redressal mechanism related to the policy/policies to address stakeholders' grievances related to the policy/ policies?	Compliance Management System of ACIL with Vigil Mechanism / Whistle-Blower Policies are effective tool towards grievance redressal mechanism
10	Has the Company carried out independent audit/ evaluation of the working of this policy by an internal or external agency?	The Company has carried out audits as applicable for the respective policies

Governance related to BR

No.	Particulars	Details
a	Indicate the frequency with which the Board of Directors, Committee of the Board or CEO to assess the BR performance of the Company. Within 3 months/ 3-6 months/ Annually/ More than 1 year	Annually
b	Does the Company publish a BR or a Sustainability Report? What is the hyperlink for viewing this report? How frequently it is published?	This Report comprises the Company's Business Responsibility Report as per the NVGs* and as required under the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 which is published as a part of Annual Report. The Company will publishes BR Report annually. The Company currently does not publish a separate Sustainability Report. The Hyperlink for viewing the Report is www.acilnet.com

*National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business released by the Ministry of Corporate Affairs, Government of India

SECTION E: PRINCIPLE-WISE PERFORMANCE

Principle 1: Businesses should conduct and govern themselves with Ethics, Transparency and Accountability:

No.	Particulars	Details

1	Does the policy relating to ethics, bribery and corruption cover only the **Company**. Does it extend to the Group/ Suppliers/ Contractors / Others?	Yes. The Company has adopted Code of Business Conduct and Ethics **(the "Code")** for Directors, Senior and other Managerial Personnel and staff of its divisions, and subsidiaries**.** The Code serves as a roadmap across all levels and grades for conducting business in accordance with the highest standards of business ethics and complying with applicable laws, rules and regulations. The Code also prescribes these adequate control measures in place to address the issues relating to ethics, bribery and corruption. The Code intends to further strengthen transparent business governance across the Company and how the Company's personnel conduct themselves with each other (including colleagues), its customers, its shareholders, its competitors, its suppliers, its sub-contractors and other stakeholders. Further, the Company also has in place Whistle Blower Policy which serves as a mechanism for its personnel to report any genuine concerns and to freely communicate their concerns about illegal or unethical practices, actual or suspected fraud.
2	How many stakeholder complaints have been received in the past financial year. What percentage was satisfactorily resolved by the management	The Company has a well-designed mechanism for its stakeholders to communicate / inform for any inappropriate behaviour /conduct. During the reporting period, the Company did not receive any complaints from any of the stakeholders in this matter, hence no complaint was outstanding as on 31st March, 2020. Since there were no such complaints received during the period under review, therefore the question of its resolution does not arise.

Principle 2: Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle

No.	Particulars	Details
1	List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and/or opportunities	Since inception, sustainability has remained at the core of our business strategy. Besides economic performance, safe operations, environment conservation and social well-being have always been at the core of our philosophy of sustainable business. One of the recent projects of the Company was awarded a "Five Star" GRIHA LD rating from Griha Secretariat, an initiative of the Ministry of New and Renewable Energy, Government of India in the field of environmentally friendly construction. ACIL complied with all the mandatory criteria of GRIHA and additional conditions as were be applicable for Green Building Practices which included: A. Preserving and protecting the landscape during construction. B. Compliance with National Building Code (NBC) norms on construction safety, health and sanitation. C. Carrying out construction activity in a befitting manner. D. Adopting measures to prevent Air Pollution at site. The Company has invested and allocated resources to proactively adopt and implement business processes to increase its adherence to environmental standards and pollution control measures and enhance the safety levels. The Company has adopted an Environmental Plan, which encourages the Company to consolidate and improve environmental performance through formulation and implementation of environment protection

		procedures and practices in its operations. Our continuous endeavor to go beyond compliance and conserve natural resources helps to march towards attaining excellence in environment management and efficient and sustainable operations.. In providing the services in Construction, Engineering, Integrated Designs and Project Management System, etc., the Company ensures reduction in wastes, effective utilization of material and conservation of energy and water.
2	For each such product, provide the following details in respect of resource use (energy, water, raw material etc.) per unit of product (optional) i. Reduction during sourcing/ production/ distribution achieved since the previous year throughout the value chain?	The Company, while undertaking any project of Building Construction, Engineering Design, etc., it undertakes the following key initiatives to achieve cost efficiency and reduce the consumption of energy and other raw materials: **a. <u>Raw Material Consumption</u>** The Company has strictly followed the concept of 3R's (Reduce, Reuse and Recycle) at its various project sites to ensure effective utilization of Raw Material and minimize the wastages. The first R (Reduce) focusses on environmental aspects during the conception and design development phase, accuracy in estimation at this phase reduces excess construction material, leading to lower costs and waste. Second R (Reuse) focusses on reusing the material, which involves repeated use of products and components for the same purpose at other building projects in different locations, subject to acceptance by / approval of the client. Lastly the recycling of the material, as and when raw materials can be recycled major resources are saved. Recycling is done usually when the material is returned to its pure state to use for something else. Most importantly, all of this remains the guiding factor in our Environment Health and Safety (EHS) Policy, wherein each site has their respective waste control plan to ensure the stringent monitoring and controlling of solid wastes. **b. <u>Energy Conservation</u>** **Following are some of the initiatives taken by the company to achieve cost efficiency and reduce the consumption of energy:** ● Replace incandescent lights with Compact Fluorescent Lights (CFLs) or Light-Emitting Diodes (LEDs) for desk lamps and overhead lighting. Using CFLs / LEDs instead of incandescent bulbs can save about 50% to 80% of the lighting costs. ● Switch off all unnecessary lights, use dimmers, motion sensors, or occupancy sensors to automatically turn off lighting when not in use to reduce energy use and costs. ● Use natural lighting or day lighting. When feasible, turn off

		lights near windows ● Use task lighting; instead of brightly lighting an entire room, focus the light where you need it, to directly illuminate work areas. ● Use ENERGY STAR products. ● Close or adjust window blinds to block direct sunlight to reduce cooling needs during warm months. Overhangs or exterior window covers are most effective to block sunlight on south-facing windows. ● In winters, open blinds on south-facing windows during the day to allow sunlight to naturally heat your workspace. At night, close the blinds to reduce heat loss. ● Unplug equipment that drains energy when not in use (i.e. cell phone chargers, fans, coffeemakers, desktop printers, radios, etc.). ● Replace desktop computers with LCD Monitor or notebook computers with docking stations. ● Replace Cathode Ray Tube (CRT) monitors with LED or Liquid Crystal Display (LCD) monitors. ● Coordinate with the vending machine vendor to turn off advertising lights. ● Install low-flow toilets, urinals, faucets and shower heads. ● Verify the energy management system switches into setback mode during unoccupied hours. Also, time clocks and computer controls may need adjustments after power outages or seasonal time changes. ● Install meters to track energy use. **c. Water Conservation** At every project site, IMS (Inficon Monitoring System) for 4R (Reduce Reuse Recycle, Recharge) is followed. Sedimentation tanks are provided at each batching plant where the supernatant water is reused for dust suppression. Desalination plant and waste water treatment plants are also provided wherever appropriate.
	ii. Reduction during usage by consumers (energy, water) has been achieved since the previous year?	Not Applicable. ACIL is not in the business of manufacturing goods or consumable products. Hence savings during the usage by the consumer/ end user is not applicable.
3	Does the Company have procedures in place for sustainable sourcing (including	The Company has procedures in place for sustainable sourcing. In fact, the Company encourages its vendors, contractors and

<table>
<tr><td></td><td>transportation). If yes, what percentage of your inputs was sourced sustainably?</td><td>suppliers for effective implementation of the same. As part of sourcing strategy, priority is given to sourcing of local raw materials like sand, aggregate, etc., [unless specified otherwise by client] for construction activity.

In addition, subject to the client's requirements, the Company strives to design and construct sustainable projects which incorporate conservation measures, continuous monitoring of environment and use of resources that are environment friendly, adoption of green technologies and deployment of fuel efficient plants and machineries. The Company's aim is to make efficient use of natural resources, eliminating waste, recycling and reusing the material to the extent possible without compromising quality and safety. The Company's priority is to use locally available raw materials and engage local labour for construction and O&M activities.

Around 30% to -40%of inputs which included items like aggregate sand, wire, bricks and tools etc., were sourced locally.</td></tr>
<tr><td>4</td><td>Has the company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work. If yes, what steps have been taken to improve their capacity and capability of local and small vendors</td><td>The Company strives to establish an effective business relationship for sourcing the goods and services from the local community. Apart from 40% approx. of major raw materials, the remaining items like aggregates, sand etc. are procured locally (except for Steel and Cement). Further, general stores materials required for sites are procured locally which impacts local market's positively.

The Company regularly interacts with vendors and educates them about quality standards and their importance to enhance their approach and understanding of support functions. The Company also provides opportunities to enhance the capability of local contractors / service providers.

At the Company's project sites, steps are undertaken to award small / petty contracts to local and small contractors pertaining to job work, equipment hiring (including vehicle), material supplies, manpower etc., thereby building the capacity / capability at the local level.</td></tr>
<tr><td>5</td><td>Does the company have a mechanism to recycle products and waste</td><td>Yes, the Company has a Waste Management Plan which lays out the process of segregation of wastes into Biodegradable, Hazardous and other Metal and plastic wastes. It also lays out how to handle, store and dispose of each type of wastes.

Hazardous waste is recycled or disposed of as per statutory regulations. Used oil is being disposed through authorized recyclers and batteries are being sent back to the supplier under buy back option.

Empty tins / Containers / barrels are washed and given to scrap dealers or returned to the company from where the material was purchased.

Scrap and general recyclable materials are disposed through authorized vendors for recycling.</td></tr>
<tr><td></td><td>If yes what is the percentage of recycling of products and waste (separately as <5%, 5-10%, >10%).</td><td>Material Quantity disposed in FY 2018-19

<table><tr><th>Material</th><th>% Quantity Disposed / Recycled</th></tr><tr><td>Reinforcement Steel</td><td>3%</td></tr><tr><td>Structural Steel</td><td>5%</td></tr><tr><td>Cement Bags</td><td>80%</td></tr><tr><td>MS Drums</td><td>80%</td></tr></table></td></tr>
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Principle 3: Businesses should promote the well-being of all employees:

No.	Particulars	Details
1	Please indicate the Total number of employees	The Company has a total 2,093 number of employees as on March 31, 2020
2	Please indicate the Total number of employees hired on temporary/ contractual /casual basis	NIL
3	Please indicate the Number of permanent women employees	35
4	Please indicate the Number of permanent employees with disabilities	NIL
5	Do you have an employee association that is recognized by management	There is no employee association in the Company.
6	What percentage of your permanent employees is members of this recognized employee association	Not Applicable
7	Please indicate the Number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year and pending, as on the end of the financial year	The Company does not employ child labour, forced labour and involuntary labour. The Company did not receive any complaint of sexual harassment and discriminatory employment during the period under review

Sr. No	Category	No of complaints filed during the financial year	No of complaints pending as on end of the financial year
1	Child labour /forced labour/ involuntary labour	NIL	NIL
2	Sexual harassment	NIL	NIL
3	Discriminatory employment	NIL	NIL

No.	Particulars	Details
1	What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year: a. Permanent Employees / Workers b. Permanent Women Employees / Workers c. Casual/Temporary/Contractual Employees d. Employees with Disabilities	 100% 100% Not Applicable Not Applicable

Principle 4: Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized:

No.	Particulars	Details
1	Has the company mapped its internal and external stakeholders	Yes. The Company has mapped the internal and external stakeholders i.e. clients, shareholders, employees, suppliers, banks and financial institutions, government and regulatory bodies and the local community. Whenever the Company sets up a project, it surveys the surrounding communities and identifies additional key stakeholders.
2	Out of the above, has the company identified the disadvantaged, vulnerable & marginalized stakeholders	Yes, the company has identified the disadvantaged, vulnerable and marginalized stakeholders, and it works with them towards inclusive growth..
3	Are there any special initiatives taken by the company to engage with the disadvantaged, vulnerable and marginalized stakeholders	The Company is focused on benefiting the disadvantaged, vulnerable and marginalized communities at or near its project sites. During the period under review, the Company has through its projects worked towards the betterment of the communities with main focus on Rural development, promotion of education, healthcare and skill development.

Principle 5: Businesses should respect and promote human rights:

No.	Particulars	Details
1	Does the policy of the company on human rights cover only the company or extend to the / Suppliers/ Contractors/ Others	Yes. The policy of the Company on human rights covers not only the Company, but also extends to the / Suppliers / Contractors / Others. The Company is committed to complying with all human rights, practices across all group companies and other stakeholders associated with the Company
2	How many stakeholder complaints have been received in the past financial year and what percent was satisfactorily resolved by the management	The Company has not received any complaint pertaining to human rights during the year under review.

Principle 6: Business should respect, protect, and make efforts to restore the environment:

No.	Particulars	Details
1	Does the policy related to Principle 6 cover only the company or extends to the Group/Joint Ventures/ Suppliers/ Contractors/ NGOs/ others	Yes the policy extends to the Company, as well as the Group, Subsidiaries and Contractors. The Group companies, suppliers, contractors dealing with the company are encouraged to maintain ethical standards in all their practices and adhere to the best environmental practices. The occupational health, safety of employees and protection of environment is the prime focus of the company and the Company at all levels endeavours to preserve and maintain the health, safety and reduce the harmful effect on the environment at its construction sites and its neighbourhood. Moreover, the Company has adopted an Environment Plan, which encourages the Company to consolidate and improve environmental performance through formulation and implementation of environment protection procedures and practices in its operations.
2	Does the company have strategies/ initiatives to address global environmental issues such as climate change, global warming, etc. If yes, please give hyperlink for webpage etc.	Yes, the Company takes initiatives to address environmental issues. Moreover, the Environment Plan adopted by the Company outlines various measures that are taken in execution of projects to prevent air pollution, dust and smoke, noise pollution, etc.
3	Does the Company identify and assess potential environmental risks.	Yes, the Company identifies and assess risks including environmental risks. The company conforms to the ISO 14001:2015 certification for its environmental management systems and ISO 45001-2018 for occupational health and safety management.
4	Does the Company have any project related to Clean Development Mechanism If Yes, whether any environmental compliance report is filed	No
5	Has the company undertaken any other initiatives – clean technology energy, efficiency, renewable energy etc. If yes, please give hyperlink for web page etc.	Yes. The Company understands the importance of achieving energy efficiency, and effectively utilizes the available clean technology and renewable energy resources in its business. With specific focus on reducing carbon footprint by reducing cement content, making portland cement concrete as a sustainable choice by replacing part of cement with Industrial by-product (Fly ash / GGBS). This helps to produce more durable structures with less carbon footprint and conserves energy.
6	Are the Emissions/Waste generated by the company	Yes, the emissions/waste generated by the company are

	within the permissible limits given by CPCB/SPCB for the financial year being reported	within the permissible limits given by CPCB/SPCB for the financial year being reported.
7	Number of show cause/ legal notices received from CPCB/SPCB which are pending (i.e. not resolved to satisfaction) as on end of Financial Year	The Company has not received any show cause or legal notices from CPCB/SPCB. Hence the question of its pendency as on end of Financial Year does not arise.

Principle 7: Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner:

No.	Particulars	Details
1	Is your Company a member of any trade and Chamber or Association, If Yes, Name only those major ones that your business deals with.	Yes. National Safety Council Indian Building Congress
2	Have you advocated/lobbied through above associations for the advancement or improvement of public good? If Yes, specify the broad areas	No

Principle 8: Businesses should support inclusive growth and equitable development:

No.	Particulars	Details
1	Does the company have specified programmes/ initiatives/ projects in pursuit of the policy related to Principle 8. If yes, details thereof.	Yes. The Company has a well-crafted Corporate Social Responsibility (CSR) policy. The Company works with the communities surrounding its business operations with a vision to make a sustainable impact on the human development of under-served communities through various initiatives. Based on the needs of the community around the projects either observed or requested, programs are initiated, chosen and implemented for the benefit of society.
2	Are the programmes/projects undertaken through in-house team/own foundation /external NGO/ government structures/ any other organization	Platforms are initiated by in-house team and external agencies for Skill development programs.
3	Have you done any impact assessment of your initiative	The Company undertakes impact assessment on a continuous basis and assess the benefits gained to the community through its CSR initiatives
4	What is your company's direct contribution to community development projects- Amount in INR and the details of the projects undertaken	Presently, the Company do not have any direct contribution to community development projects
5	Have you taken steps to ensure that this community development initiative is successfully adopted by the community	The CSR initiatives are carried out in accordance with the CSR Policy of the company. The Company will take steps according to CSR policy in near future.

Principle 9: Businesses should engage with and provide value to their clients and consumers in a responsible manner:

No.	Particulars	Details
1	What percentage of customer complaints/ consumer cases are pending as on the end of financial year	Nil
2	Does the company display product information on the product label, over and above what is mandated as per local laws	Not Applicable as the Company is the field of EPC/construction and provides its services to B2B customers
3	Is there any case filed by any stakeholder against the company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behaviour during the last five years and pending as on end of financial year	There is no case filed by any stakeholder against the company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behaviour during the last five years and pending as on end of financial year
4	Did your Company carry out any client survey/ consumer satisfaction trends?	Yes. Clients Satisfaction surveys are conducted regularly and being carried out as the compliance of QMS (ISO 9001- IMS).