ऑयल इंडिया लिमिटेड
(भारत सरकार का उद्यम) पंजीकृत कार्यालय : दुलियाजान, असम
Oil India Limited
(A Government of India Enterprise) Registered Office : Duliajan, Assam

प्लॉट. न. 19, सैक्टर 16-ए, नोएडा-201301 उत्तर प्रदेश
Plot No. : 19, Sector 16-A, Noida-201301, Uttar Pradesh
दूरभाष / **Telephone : 0120-2419000** फैक्स / **Fax : 0120-2488310**
CIN : L11101AS1959GOI001148 ई-मेल / **E-mail : oilindia@oilindia.in** वेबसाईट / **Website : www.oil-india.com**

Ref. No. OIL/SEC/32-33/NSE-BSE
Dated: 04.10.2017

National Stock Exchange of India Ltd.
Exchange Plaza,
Plot no. C/1, G Block,
Bandra-Kurla Complex
Bandra (E)
Mumbai - 400 051.

BSE Limited,
Department of Corporate Service,
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai- 400001

Sub : Annual Report 2016-17

Sir / Madam,

Pursuant to Regulation 34 of the SEBI (LODR) Regulations, 2015, we are submitting herewith Annual Report 2016-17 of the Company for your records please.

Yours faithfully,
Oil India Limited

(S.K. Senapati)
CGM (CS & Legal)

BUSINESS RESPONSIBILITY REPORT

SECTION A: GENERAL INFORMATION ABOUT THE COMPANY

1. Corporate Identity Number (CIN) of the Company : L11101AS1959GOI001148
2. Name of the Company : Oil India Limited.
3. Registered address : Duliajan, Assam
4. Website : www.oil-india.com
5. E-mail id : oilindia@oilindia.in
6. Financial Year reported : 2016-17
7. Sector(s) that the Company is engaged in (industrial activity code-wise)

	Code
(i) Extraction of Crude Oil	061
(ii) Extraction of Natural Gas	062
(iii) Transportation of Crude Oil	493
(iv) LPG- Liquefied Petroleum Gas	192
(v) Power Generation using renewable sources	351

8. List three key products/services that the Company manufactures/provides (as in balance sheet)

a. Crude Oil

b. Natural Gas

c. LPG- Liquefied Petroleum Gas

9. Total number of locations where business activity is undertaken by the company

i). Number of International Locations (Provide details of major 5)

Refer Point No. 24 of the Report on Corporate Governance

ii). Number of National Locations

Refer Point No. 24 of the Report on Corporate Governance

10. Markets served by the Company - Local/State/National/ International}

OIL's customers include PSUs like Numaligarh Refinery Ltd. (NRL), Indian Oil Corporation Ltd. (IOCL), Brahmaputra Valley Fertilizer Corporation Ltd. (BVFCL), Brahmaputra Cracker and Polymer Ltd. (BCPL) etc.

SECTION B: FINANCIAL DETAILS OF THE COMPANY

1. Paid up Capital (INR) :801.51 crore
2. Total Turnover (INR) : 9510.39 crore
3. Total Profit after Taxes (INR) : 1548.68 crore
4. Total Spending on Corporate Social Responsibility (CSR) as percentage of net profit (%) is 2.86%.

Manner in which the amount spent during the financial year is detailed below :

Sl.No.	Major Project under key thrust area	Amount spent (₹ in crore)
Healthcare and Sanitation		
1	Project Arogya on reduction of Infant Mortality Rate (IMR) and Maternal Mortality Rate (MMR)	0.89
2	Project Sparsha on mobile healthcare services through village health camps	2.80
3	Health Camps by NGOs	0.04
4	Swachh Bharat Abhiyan	3.22
5	Supply of clean drinking water to rural operational areas under KG Basin project	0.25
Education		
6	Project OIL Super 30	2.90
7	Project Dikhya on promoting Computer literacy	9.73
8	Project Dikhya on promoting Adult Literacy	3.14
9	Career Counselling & Guidance through Edufair	0.40
10	OIL Award & Merit Scholarship	4.03
11	Assistance towards augmentation of educational infrastructure	4.29
12	Project Sakshyam on rehabilitation for persons with disabilities	0.78

Sustainable Livelihood Generation		
13	Project Rupantar on sustainable livelihood opportunities	6.09
14	Agriculture Project under OIRDS (Oil India Rural Development Society)	1.79
15	Project Jeevika on Cluster based livelihood project	0.51
Skill Development		
16	Project Swabalamban on Capacity Building & Skill Development	12.07
Capacity Building and empowerment of women		
17	Capacity building for empowerment of women including OIL Nursing School And HTPC.	1.48
Environment		
18	Project OIL Urja on providing renewable, cost effective and clean energy solutions	2.00
19	Bio-diversity Conservation Project	0.03
Promotion of Art, Culture and Heritage		
20	Statue of Unity	25.00
21	Support to socio-cultural event	0.71
Promotion of Sports		
22	Rural Sports in villages of OIL operational areas	1.57
Augmentation of Rural Infrastructure		
23	Construction of Roads & Bridges	5.76
24	Construction of community halls, waiting sheds etc.	3.09
25	LPG Scheme on free LPG connection to BPL families under Prime Minister Ujjwala Yojna (PMUY)	15.80
	Total	**108.37**

5. List of activities in which expenditure in 4 above has been incurred:-

The key thrust areas in which the above expenditure has been incurred includes Healthcare & Sanitation, Swachh Bharat Abhiyan, Education, Sustainable Livelihood Generation, Skill Development, Capacity Building & Empowerment of Women, Environmental Sustainability, Rural Sports, Rural Development/ Augmentation of Rural Infrastructure etc. as per the provisions under Section 135 and Schedule VII of the Companies Act, 2013.

SECTION C : OTHER DETAILS

1. Does the Company have any Subsidiary Company/ Companies?

   Yes. Details provided in the Directors Report. (Point No. 19)

2. Do the Subsidiary Company/Companies participate in the BR Initiatives of the parent company? If yes, then indicate the number of such subsidiary company(s)

   The Subsidiaries of OIL are SPVs / Investment Arms for acquisition of overseas E&P Assets, therefore BR initiatives are undertaken through OIL only.

3. Do any other entity/entities (e.g. suppliers, distributors etc.) that the Company does business with, participate in the BR initiatives of the Company? If yes, then indicate the percentage of such entity/entities? [Less than 30%, 30-60%, More than 60%]

OIL supplies crude oil to refineries viz. NRL, IOCL etc, which have their own BR mechanism in place. Moreover, our contracts with external agencies also address the BR issues.

OIL signed an MOU with Transparency International India (TII) in 2007 for adopting Integrity Pact program in OIL. IP is a tool developed by TII to ensure that all activities and transactions between the company and its suppliers/contractors are handled in a fair, transparent and corruption free manner.

SECTION D: BR INFORMATION

1. Details of Directors (s) responsible for BR

a) Details of the Director(s) responsible for implementation of the BR policy/policies

DIN	:	07567357
Name	:	Shri Utpal Bora
Designation	:	Chairman & Managing Director

b) Details of the BR head

S. No.	Particulars	Details
1.	DIN (if applicable)	NA
2.	Name	Shri B.P.Sarma
3.	Designation	Resident Chief Executive
4.	Telephone number	0374-2804510
5.	E-mail id	rce@oilindia.in

2. Principle-wise (as per NVGs) BR Policy / policies (Reply in Y/N)

S. No.	Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
1.	Do you have a policy / policies for....	Y	Y	Y	Y	Y	Y	N	Y	Y
2.	Has the policy being formulated in consultation with the relevant stakeholders?	Y	Y	Y	Y	Y	Y	NA	Y	Y
3.	Does the policy conform to any national / international standards? If yes, specify? (50 words)*	Y	Y	Y	Y	Y	Y	NA	Y	Y
4.	Has the policy being approved by the Board? Is yes, has it been signed by MD/owner/CEO/appropriate Board Director?	Y	Y	Y	Y	Y	Y	NA	Y	Y
5.	Does the company have a specified committee of the Board/ Director/Official to oversee the implementation of the policy?	Y	Y	Y	Y	Y	Y	NA	Y	Y
6.	Indicate the link for the policy to be viewed online?	Y	Y	Y	Y	Y	Y	NA	Y	Y
	http://www.oil-india.com/oilnew/Investor-services.....Policies									
7.	Has the policy been formally communicated to all relevant internal and external stakeholders?	The policies have been communicated to key internal stakeholders. The communication is an ongoing process to cover all internal and external stakeholders. More over every citizen of India has free access to these policies under RTI Act, 2005. Also many of the policies are available on OIL website (www.oil-india.com).								
8.	Does the company have in- house structure to implement the policy/policies.	Yes								
9.	Does the Company have a grievance redressal mechanism related to the policy/policies to address stakeholders' grievances related to the policy/policies?	Yes, The grievance redressal mechanism related to the policy/policies is monitored by Board Committees such as SRC, Audit, & Ethics HSE, CSR & SD Committee.								
10.	Has the company carried out independent audit /evaluation of the working of this policy by an internal or external gency?	At regular intervals, Audits are conducted by the Internal Audit Team combined with audit conducted by Statutory Auditors.								

*OIL voluntarily follows principles and policies for transparency which are of international standards apart from adhering to statutes and policies of the Government of India.

Note: Principles 1 to 9 are detailed at the end of this report.

If answer to S.No.1 against any principle is 'No', please explain why (tick upto 2 options):

S. No.	Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
1.	The companyhasnot understood the principles									
2.	The company is not at a stage where it finds itself in a position to formulate and implement the policies on specified principles							✓		
3.	The company does not have financial or manpower resources available for the task									
4.	It is planned to be done within 6 months.									
5.	It is planned to be done within next 1 year.									
6.	Any otherreason(please specify)									

3. Governance related to BR

(a) Indicate the frequency with which the Board of Directors, Committee of the Board or CEO to assess the BR performance of the Company. Within 3 months, 3-6 months, Annually, More than 1 year

Board of OIL meets 12-13 times in a year to assess the business and financial performance. Besides the above, the BR initiatives are also discussed by the Committees of the Board. (Details of Board Meeting/Committee meeting held during the year are provided in Corporate Governance Report)

(b) Does the Company publish a BR or a Sustainability Report? What is the hyperlink for viewing this report? How frequently it is published?

OIL publishes its Sustainability Report annually and the same is uploaded on the Company's website (http://www.oil-india.com/oilnew/Sustainability-at-oil)

SECTION E: PRINCIPLE-WISE PERFORMANCE

Principle 1: Businesses should conduct and govern themselves with Ethics, Transparency and Accountability

1. Does the policy relating to ethics, bribery and corruption cover only the company? Yes/No. Does it extend to the Group/Joint Ventures/Suppliers/Contractors/NGOs/ Others?

OIL's policies regarding ethics, bribery and corruption extend to group, joint ventures, suppliers, contractors and other associated entities. OIL's customers have separate policies of their own covering the said aspects; moreover contracts & Agreement also cover the same.

2. How many stakeholder complaints have been received in the past financial year and what percentage was satisfactorily resolved by the management? If so, provide details thereof, in about 50 or words or so.

As specified in the Report on Corporate Governance, the total number of investor complaints received during the year was '159'. All complaints received during the year 2016-17 have been duly attended to by the Company / RTA and as on 31.03.2017 there was no outstanding complaint.

Further, 96 pollution complaints received in the financial year 2016-17 were duly resolved.

Principle 2: Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle

1. List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and/or opportunities.

All crude oil, natural gas and LPG processing installations/ terminals are designed taking cognizance of environmental concerns, risk and/or opportunities involved.

1157 km long cross country crude oil pipeline is operated in an environmental friendly manner.

660 km pipeline for evacuation of petroleum products of NRL commissioned in 2008 eliminates surface transportation to the tune of 1.72 MMTPA.

2. For each such product, provide the following details in respect of resource use (Energy, Water, Raw Material etc) per unit of product (Optional).

Associated natural gas produced during E&P operation is utilized for captive power generation for OIL's internal consumption and the balance quantity is distributed to external consumers. Very low pressure gas which otherwise been flared is compressed through BOO (Build-Own-Operate) project for monetization. Pipeline transportation of crude oil to refineries and evacuation of petroleum products of NRL through product pipeline substantially reduce the use of energy and water at consumers' end. These efforts have also helped in reducing CO_2 emission.

3. Does the company have procedures in place for sustainable sourcing (including transportation)? (i) If yes, what percentage of your inputs was sourced sustainable? Also, provide details thereof, in about 50 words or so.

In Northeastern field, total water draft is about 30,374 KLPD out of which about 8,853 KLPD (i.e. 29%) is re-injected during the year.

4. Has the company taken any steps to procure goods and services from local small producers, including communities surrounding their place of work? If yes, what steps have been taken to improve their capacity & capability of local & small vendors?

Yes, OIL has taken adequate steps to procure goods and services from local small producers, including communities surrounding their place of work. Significant steps have been taken to improve the capacity and capability of local and small vendors with the following initiatives:

- concession to bonafide local small scale entrepreneurs to participate in OIL's tenders,
- holding entrepreneurship development program from time-to-time,
- sourcing of all skilled and unskilled labourer from local communities,
- outsourcing of services like transport/ transportation and small value service and maintenance contracts to local communities.

5. Does the company have mechanism to recycle products and waste? If yes, what is the percentage of recycling of products and waste (separately as <5%, 5 – 10%, >10%). Also provide details thereof, in about 50 words or so

Yes.

Process Waste

OIL has established an Oily sludge treatment plant in its operation area. The oil is recovered from Oily sludge which is categorized as Hazardous waste under Environment Protection Act, 1986 in four stages.

Stage 1: Sludge lifting, Mechanical screening, feeding and preparation.

Stage 2: Sludge heating and homogenization

Stage 3: Solid-liquid Separation

Stage 4: Oil & water recovery

Till now Oil has been able recover 2096 KL by processing 10000 KL of oily sludge having 75%-85% water, 15-25% oil and <1-2 % solids & Debris.

E-waste:

In line with the requirements of the E-Waste (Management and Handling) Rules 2010, Oil India has implemented the project where E-waste across different spheres viz, FHQ, Pipelines, Kolkata Office, Corporate Office Noida, Rajasthan Project and BEP will be collected and disposed/ recycled as per norms. M/s Attero Recycling has been awarded contract for the same and till date more than 42 tonnes of E-waste has been disposed and the process is on for more disposal.

Principle 3: Businesses should promote the wellbeing of all employees

1. Please indicate the Total number of employees.

   Total number of Employees: 7228

2. Please indicate the Total number of employees hired on temporary/contractual/casual basis.

   Total number of employees hired on temporary/ contractual/ casual basis: 99

3. Please indicate the Number of permanent women employees.

   Number of permanent women employees: 379

4. Please indicate the Number of permanent employees with disabilities

   Number of permanent employees with disabilities: 114

5. Do you have an employee association that is recognized by management?

   Yes.

   i) Oil India Executive Employees Association – for Executives

   ii) Oil and Gas Employees Union – for work persons

6. What percentage of your permanent employees is members of this recognized employee association?

i) Oil India Executive Employees Association – 80.27%

ii) Oil and Gas Employees Union – 79.74%

7. Please indicate the Number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year and pending, as on the end of the financial year.

S. No.	Category	No of complaints filed during the financial year	No of complaints pending as on end of the financial year
1.	Child labour / forced labour / involuntary labour	Nil	Nil
2.	Sexual harassment	1	1
3.	Discriminatory employment	Nil	Nil

8. What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year?

A) Safety Upgradation Training

i. Permanent Employees: 16.32%

ii. Permanent Women Employees: 6.07%

iii. Contractual/ Temporary/ Casual Employees: 22.67%

iv. Employees with disabilities: 10.08

B) Skill Upgradation Training

i) Permanent Employees: 19.55%

ii) Permanent Women Employees: 21.63%

iii) Contractual/ Temporary/ Casual Employees: Nil(*)

iv) Employees with disabilities: 33.39%

*Contractual and other casual workers deployed by different contractors receive mandatory onsity safety training and On-the-Job Skill up gradation training.

Principle 4: Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized.

1. Has the company mapped its internal and external stakeholders? Yes/No

   Yes

2. Out of the above, has the company identified the disadvantaged, vulnerable & marginalized stakeholders?

   Yes. The CSR initiatives taken up at Oil India Limited are governed by need assessment studies (e.g. by Dibrugarh University, Enterprises Group, New Delhi), baseline surveys (e.g. Webcon, Kolkata) and feasibility studies (e.g. FAITH, New Delhi) of the targeted areas. As such all CSR activities are need based and realistic. OIL conducts formative researches & social audits of the ongoing CSR activities at regular intervals so as to ensure their proper implementation & further improvements, if any.

3. Are there any special initiatives taken by the company to engage with the disadvantaged, vulnerable and marginalized stakeholders? If so, provide details thereof, in about 50 words or so.

   Yes, the details are as given below:

a) Empowering women & youth through initiatives on sustainable livelihood generation:

In order to provide livelihood opportunities to large number of unemployed youth of the society irrespective of gender perspective and strengthen the rural economy, OIL had started ambitious CSR projects such as Oil India Rural Development Society (OIRDS), Project Rupantar and Project Jeevika. OIRDS, through its Agriculture Project, has helped the youth in self-employment through commercialization of agriculture. OIL's flagship CSR Project Rupantar has been generating livelihood opportunities by assisting through creation and training of Self Help Groups (SHG's) on various economic activities in the agro based industry thereby providing scope for rural entrepreneurship and helping the unemployed youth of its operational areas to find alternate employment. OIL also has a Computer Centre under Project Rupantar, providing short-term computer training courses to young men and women thus enabling them to gain access to decent work and employment. Project OIL Jeevika is a community cluster based sustainable livelihood promotion project aiming at imparting skill development and upgradation training to the targeted beneficiaries on beekeeping & honey processing, mustard buckwheat and local pulses processing for generating alternate source of income and formation of self-sustainable livelihood clusters.

b) Empowering women through capacity building:

The OIL Nursing School set up in 1991, at OIL's Fields Headquarters, Duliajan, Assam, conducts 3yr Certificate Course on General Nursing & Midwifery (GNM), recognized by the Directorate of Medical Education, Assam, to young women, to charter a career path and gain employment in the healthcare sector. On the other hand, the Handicraft Training and Production Centre (HTPC) under OIRDS, set up in 1984, at Duliajan, has been training women from OIL's operational areas, on handloom, knitting, cutting, tailoring and embroidery, many of whom have been gainfully employed or have set up their own production units.

c) Enhancing employability through skill development:

OIL's CSR Project Swabalamban on capacity building and skill development was launched in 2013 under which, placement linked skills training is imparted to youth of OIL operational areas in Assam and Rajasthan Project, on various trades like Housekeeping & Hospitality, Electrician, Plumbing, Welding, Lab Technician, Sewing Machine Operator, Fire & Safety, Retail Management, etc. in order to empower them with the right kind of skills and enhance their employability in the job market.

d) Developmental Projects for SC and ST:

OIL has always laid great emphasis in implementing various developmental projects in and around its operational areas, which has a large number of the Scheduled Tribe/Scheduled Caste population. The projects are implemented within the scope of the Government's policy on Special Component Plan (SCP) and Tribal Sub-Plan (TSP). Oil India SC/ST Employees Welfare Association recommends / monitors the implementation of various schemes under SCP and TSP.

e) Healing through Sparsha:

Mobile health care services, under CSR Project Sparsha, extends primary health care to the needy and poor, free of cost, in remote villages of OIL's operational areas, through over 750 health camps conducted annually.

f) Empowering through education:

Under CSR Project Dikhya, OIL has been imparting Adult Education to adults of underprivileged section of society and Computer Education to the students of remote rural schools in its operational areas. Project OIL Super 30 which provides free residential coaching on IIT/Engineering entrance examination, to students from underprivileged section of society, has placed many talented students from marginalized families in reputed engineering institutes of the country. OIL has been extending merit scholarships and awards to meritorious students passing Class Xth & XIIth from rural areas. Under CSR Project Sakshyam, OIL has been extending support to the cause of

persons with disabilities. OIL has adopted and extended support to the two schools for differently abled 'Divyang children towards infrastructure development, running costs etc.

Principle 5: Businesses should respect and promote human rights

1. Does the policy of the company on human rights cover only the company or extend to the Group/Joint Ventures/Suppliers/ Contractors/NGOs/Others?

OIL tries to extend its value system to those in the value chain through contracts that sets standards for compliance with these values. The Company is aware of the challenges and constantly tries to extend its circle of influence along the value chain in order to propagate responsible business practices. Apart from the internal stakeholders, the policy extends to its suppliers / contractors / others. Moreover, OIL has been a signatory to the Principles of UN Global Compact since 2006.

2. How many stakeholder complaints have been received in the past financial year and what percent was satisfactorily resolved by the management?

Till date the Company has not received any complaint on Human Rights.

Principle 6: Business should respect, protect, and make efforts to restore the environment

1. Does the policy related to Principle 6 cover only the company or extends to the Group/Joint Ventures/ Suppliers/ Contractors/NGOs/ others.

Besides honoring company's vision statement "OIL is fully committed to health, safety and environment (HSE)", policy related to Principle 6 extends to all 'stakeholders' and society at large in its operational domain. Restoring environment has been a keyword in OIL's business.

2. Does the company have strategies/initiatives to address global environmental issues such as climate change, global warming, etc? Y/N. If yes, please give hyperlink for webpage etc.

Yes, Oil India Limited is Asia's oldest E&P Company. OIL being a key player in the upstream oil & gas sector is committed to minimize its impact on the environment while maximizing its profitability. OIL has thus initiated a process of low carbon transformation.

- As a first step OIL has calculated its carbon inventory and framed a low carbon strategy.
- OIL has carried out exercise to calculate its overall carbon footprint of the organization in its and operational boundary which was 1.09 million CO2 in the year 2014-15 and with all the same has been reduced in-line with India's commitment to COP 21. Efforts are on for keeping the level and to reduce in future.
- OIL has identified GHG emission abatement opportunities through technology and process improvement levers and strategized the implementation plan.
- OIL has set up solar power stations, wind mills to produce non-conventional energy thereby reducing GHG emission and climate change.
- For reduction of GHG emission OIL has taken a number of steps such as phasing out of CFC, reduction in flaring, mass tree plantation etc.

3. Does the company identify and assess potential environmental risks? Y/N

Yes, Environmental Impact Assessment is carried out for the projects. The baseline scenario of all the environmental factors of the present conditions prevailing in the proposed project area is carried out.

The probable impact of the proposed project on the environment is identified during the construction and operational phase. Thus based on the identified environmental risks an Environment Management Plan is prepared which is followed during planning and implementation of various pollution abatement measures for the proposed project.

Risk Analysis studies are carried out for the installations and mitigation measures are developed and implemented.

In addition to the above, regular HSE audits are also carried out by internal and external agencies. The audit recommendations are implemented in time bound manner.

4. Does the company have any project related to Clean Development Mechanism? If so, provide details thereof, in about 50 words or so. Also if yes, whether any environmental compliance report is filed?

5. Yes. While a no. of CDM projects have been lined up by the company, one pipeline project has already got the approval UNFCC and the implementation process is in progress. Hence no environmental compliance report has been filed.

Details of the project: Moreover, a project has been conceived to utilize the gas, which is presently flared from Kumchai oil field to fuel 5 MW power plant. OIL is awaiting for required statutory clearances.

This project will fulfil the following objectives:

- Reduction in GHG emissions due to reduced flaring of the gas from oil well.

- Utilization of the high calorific value gas, which is presently flared to substitute higher carbon intensive fuels.
- Conservation of depleting non- renewable natural resources.
- Promotion of sustainable economic growth through environment-friendly technology.

6. Has the company undertaken any other initiatives on clean technology, energy efficiency, renewal

Yes, the salient features of the initiatives taken by the company on clean technology, energy efficiency, and renewable energy are as follows :

REDUCTION OF GAS FLARE

Reduction of flaring of about 117.256 MMSCM of natural gas is achieved by various measures like BOO (Build-Own-Operate) compression services at Bhogpara, Dikom, Makum, Chabua and Hatiali, feeding the gas to OIL's gas distribution network.

UTILISATION OF RENEWABLE SOURCE OF ENERGY:

Use of Solar Energy

- Use of Solar Photo-Voltaic cells for MART Communication system has resulted in saving equivalent electrical energy generation with conventional fuel. The 9 MW Solar Power Plant at Ramgarh, Jaisalmer, Rajasthan produced 16.46 Million Units of Electricity which was sold to Jodhpur Vidyut Vitaran Nigam Limited, Government of Rajasthan
- The 5 MW Solar Power Plant at Ramgarh, Jaisalmer, Rajasthan produced 9.13 Million Units of Electricity which was sold to Jodhpur Vidyut Vitaran Nigam Limited, Government of Rajasthan.
- Use of 2 nos. Solar Gen Sets in place of 30 KVA Gen set during night for illumination purpose at Work-over locations resulted in saving of HSD.
- OIL's Repeater stations at Jagiroad and Kishanganj has been powered with solar energy with 20 KW plant each which was previously run with Diesel Generators.
- Another Repeater station at Dharampur with 20 KW plant is under commissioning.
- OIL is successfully utilizing the Solar Lanterns as emergency lights for control room and field application in Pump Station 5, Noonmati, 100 KWp Solar PV (Photo Voltaic) energy plant is utilized at Joypur Oil Collecting Station at its Field in Assam and 100KWp Solar Energy Power plant commissioned at Tanot (RP).
- Using Solar Lanterns as emergency lights for control room and field application in Pump Station 5, Noonmati.
- One no. 100 KWp Solar PV (Photo Voltaic) energy plant is utilized at Joypur Oil Collecting Station at its Field in Assam for providing lighting & other required load at the installation.
- 100 KWp Solar Energy Power plant commissioned at Tanot (RP) on 15.03.2013 for providing lighting & other required load at the installation.

Use of Wind Energy:

- Wind Energy Power Projects comprising of 136.3 MW are spread over the states of Rajasthan, Madhya Pradesh & Gujarat, the operational Solar Energy Power Projects are installed in Rajasthan. The wind farm is connected to the Power grid of Rajasthan Rajya Vidyut Prasaran Nigam Ltd (RRVPNL) at Amar Sagar, GUVNL in Gujarat and MPPMCL in Madhya Pradesh.

CONSERVATION OF DIESEL

- Apart from the above mentioned measures saving of approximately 8 KL of HSD achieved by using electric motor driven hydraulic unit instead of engine driven unit for torque up casings. Approximately 20 KL of HSD saved yearly by commissioning of three nos. 50 KVA Gas Engine Driven Generating set in FGGS-336, Deohal and Kusijan. Similarly, approximately 90 KL of HSD is saved by replacing 2 nos. of diesel engine driven Gen-sets with Gas engine driven gen-sets at EPS-HJC.
- About 91.25 KL of HSD saved by replacing 2 nos. of diesel engine driven Gen-sets with Gas engine driven gen-sets at EPS-HJC.
- Moreover, approximately 10 KL of HSD is saved per year by generation of electricity with 30 KW plant at OIL Corporate office, Noida.

6. Are the Emissions/Waste generated by the company within the permissible limits given by CPCB/SPCB for the financial year being reported?

The emissions/waste generated by the company were with the permissible limit given by CPCB/SPCB :

Emissions:

Regular monitoring of ambient air quality with the help of Mobile Air Quality Monitoring van which is equipped with online monitors for priority pollutants CO, H_2S, SO_2, oxides of N_2, SPM and Total Hydrocarbons (National Ambient Air Quality parameters) are carried out.

The concentrations of the priority pollutants in the monitored areas were found to be below CPCB's prescribed limits.

Waste:

Waste Generated in OIL are within permissible limits as prescribed by CPCB/SPCB. The disposal methods adopted are also as per prescribed norms.

The various wastes such as drill cuttings, oily sludge, spent oil, formation water, biomedical waste, municipal waste etc are disposed off as per prescribed norms and confirming to prescribe limits.

7. Number of show cause/legal notices received from CPCB/ SPCB which are pending (i.e. not resolved to satisfaction) at the end of Financial Year.

No show cause/ legal notices have been pending from CPCB/SPCB as on end of financial year.

Principle 7: Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner

1. Is your company a member of any trade and chamber or association? If Yes, Name only those major ones that your business deals with:

Yes, some of the major ones are:

Standing Conference of Public Enterprises, Social Security Association of India, Petroleum Conservation Research Association, Petroleum Federation of India, All India Association of Employees, The Associated Chambers of Commerce and Industry of India, Petroleum Sports Promotion board, Federation of Indian Chamber of Commerce and Industry, All India Management Association and Confederation of Indian Industry.

2. Have you advocated / lobbied through above associations for the advancement or improvement of public good? Yes / No; if yes specify the broad areas (Governance and Administration, Economic Reforms, Inclusive Development Policies, Energy Security, Water, Food Security, Sustainable Business Principles, others)

Oil India does not engage in any lobbying for issues of Corporate Interest. However, since we operate in a highly regulated industry we interact with the Central and State Governments at various levels under the supervisions and overview of management and also express views and opinions on different issues confronting the Company/Industry.

Principle 8: Businesses should support inclusive growth and equitable development

1. Does the company have specified programmes/ initiatives/ projects in pursuit of the policy related to Principle 8? If yes details thereof.

Keeping in perspective the larger good of the society, Oil India Limited, since inception, has engaged itself directly with local communities through its Corporate Social Responsibility initiatives, identifying their basic needs, and integrating them with business goals and strategic intent. CSR of Oil India Limited is governed by OIL's CSR Vision, its policies on CSR and Sustainable Development, the DPE Guidelines, 2013, on CSR & Sustainability for the CPSEs, and, the Companies Act, 2013. In line with the provisions of Section 135 and Schedule VII of the Companies Act, 2013 OIL implements various CSR programmes and projects in key thrust areas such as Healthcare, Sanitation, Education, Sustainable Livelihood Generation, Skill Development, Capacity Building & Empowerment of Women, Environment, Rural Sports, Rural Development/ Augmentation of Rural Infrastructure etc. Some major CSR projects and other activities are as under:

Swachh Bharat Abhiyan: OIL has rendered full commitment to Hon'ble Prime Minister's Flagship programme **"Swachh Bharat Abhiyan"** undertaking various projects and activities in all spheres of the Company, most notable being the development & maintenance of Kamakhya temple, Guwahati under Swachh Iconic Place initiative. Also, during 2016-17, continuing with the "Swachh Bharat Abhiyan" initiatives, the Company constructed and renovated bio-toilet, school and public toilet facilities at Dibrugarh and Tinsukia districts in Assam. Various events such as Walkathon, Cleanliness drive of office premises, market areas & public places and awareness programs were also carried out on cleanliness and hygiene (amongst school students) under Swachha Bharat Pakhwada in all spheres of the company . OIL employees also carried out Cleanliness campaigns through 'Shramdaan'.

Free LPG connection to rural households under Pradhan Mantri Ujjwala Yojana (PMUY) OIL has been providing financial support towards PMUY launched by Hon'ble Prime Minister, Shri Narendra Modi, on free LPG connections to BPL households, which aim to safeguard the health of women and children, by providing them with a clean cooking fuel-LPG, so that they don't have to compromise their health in smoky kitchens or wander in unsafe areas for collecting of firewood. During 2016-17, OIL contributed ₹ 15.80 crore to Indian Oil Corporation Limited (IOCL) who is the coordinating organization for the above scheme.

Project Rupantar: A flagship CSR project of OIL, launched in 2003, towards generating alternate and sustainable sources of livelihood for unemployed youth of its operational areas. The project, implemented by State Institute of Rural Development (SIRD), Assam, focuses on creation and training of Self Help Groups (SHG) of youth and women, on various economic activities in the agro-based industry, providing opportunities for self- employment and rural entrepreneurship. During 2016-17, 300 SHGs were formed and trained on handloom, poultry, farm mechanization etc. assisting 2225 families.

Agriculture Project: One of Company's first CSR projects under the aegis of Oil India Rural Development Society (OIRDS), with representations from the civil society, State & Regional Agricultural Institutions, on modern methods of cultivation, so as to encourage the youth to take up agriculture as a source of livelihood. Extensive in-field trainings are provided to the beneficiaries by experts from Agriculture Department, Government of Assam and Assam Agriculture University for proper and adequate use of technology in farming as well as distribution of high yielding seeds from Agriculture Research Centre, Titabor, Assam. During 2016-17, 12 villages (total cultivable land of 3505 acres) were adopted under the project, for Sali/Rabi paddy cultivation from OIL's operational areas in Dibrugarh and Tinsukia districts, Assam.

Project Sparsha: OIL Hospital, in association with St. Luke's Hospital, Tinsukia & Chabua, Assam and Piramal Swasthya (a not for profit registered society with pan India presence, providing health care services) have implemented the mobile health care CSR Project Sparsha, catering to the primary health care needs of the people of OIL's operational areas in Assam and Arunachal Pradesh. During 2016-17, a total no. of 1725 health camps were conducted under Project Sparsha, screening around 2,53,064 patients in remote villages and providing primary healthcare to the poor and needy, free of cost.

Other Healthcare initiatives: Project Arogya on reduction of Infant Mortality Rate (IMR) and Maternal Mortality Rate (MMR) under which pre-natal and post-natal health check-up camps are conducted along with several other activities like training on community health, tracking and follow up of pregnant women, immunization of babies, in identified villages of operational areas. Further, OIL assists Govt. Agencies / NGOs (like Lions Club, Rotary Club) in specialized camp like eye camps, cancer detection camps etc.

Project OIL Super 30: A CSR project under the thrust area of education, under which students from marginalized section of society, in Assam, Arunachal Pradesh and Rajasthan are provided 11 month free residential coaching on IIT entrance examination for admission to IITs and other engineering colleges. The Company has 5(five) OIL Super 30 centres at Guwahati, Jorhat and Dibrugarh in Assam, Jodhpur in Rajasthan and Itanagar in Arunachal Pradesh, with annual intake of 30 students per centre. During the FY 2016-17, 99 out of 147 students qualified in IIT-Advance entrance examination, which is one of the best results so far by OIL Super 30.

Project Dikhya: OIL has taken up the projects for promoting computer literacy and adult literacy in the selected areas of OIL's operational districts under the aegis of Project 'Dikhya' since 2012. During 2016-17, computer education was imparted to 7132 students of Classes VI to VIII in rural schools through mobile computer lab(bus). Value added sessions on creative studies, environmental science, cleanliness, behavioural science too are taught along with the computer classes. Adult education classes are conducted in 30 areas targeting illiterate and semi-literate people of rural and tea gardens. The course module is designed based on Government of Assam approved text books of Sarva Shikshya Abhiyan. During 2016-17, 1500 nos. of elderly persons have benefitted from the program.

Project Swabalamban: Launched in 2013, CSR Project Swabalamban is on capacity building and placement linked skill training of youth from OIL's operational areas in Assam and Rajasthan, on various trades such as Electrician, Plumbing, Welding, Lab Technician, Sewing Machine Operator, Fire & Safety, Housekeeping & Hospitality services, Retail Management, etc. in order to empower them with the right kind of skills and enhance their employability in the job market. During 2016-17, 2618 nos. of youth have been trained and 2199 of them have been placed in various private sector organizations across the country.

Educational fairs & exhibitions: OIL has been associated with the Assam Tribune Group, Guwahati, since 2009, organizing Career Counselling & Educational Fair at Guwahati, Dibrugarh and Shillong, for providing opportunities on professional guidance on career to students of the Northeast region.

Need assessment study and social audit of OIL's CSR initiatives: OIL had engaged Dibrugarh University for carrying out the same in order to assess the socio-economic needs of the people and communities of OIL's operational areas for initiating need based CSR projects & programs along with an audit of the ongoing CSR activities of OIL.

Other studies: OIL has been continually engaging several organizations like the Enterprises Group (New Delhi), FAITH (New Delhi), Webcon (Kolkata), CAAG (New Delhi) etc. for conducting social surveys, base line surveys, audits, feasibility studies, etc. for initiating CSR projects.

OIL's Social Vision is "Oil India is a Responsible Corporate Citizen deeply committed to socio-economic development in its areas of operations," and true to its vision, CSR at OIL has been characterized by all round development of the people and communities of OIL operational areas.

2. Are the programs/projects undertaken through in-house team/own foundation/external NGO/ government structures/any other organization?

Yes, OIL has been partnering with NGOs as well as government/semi-government agencies for implementing various CSR projects.

3. Have you done any impact assessment of your initiative?

✓ Company's monitoring and evaluation mechanism involve both internal as well as external authorities for impact assessment of the different CSR projects and programs pertaining to the different thrust areas under which the initiatives are undertaken.

✓ OIL had carried out Evaluation and Certification of its CSR MoU Projects as well as several other CSR projects through Webcon Consulting (India) Ltd., Kolkata.

✓ OIL had carried out a utilization assessment survey of toilets constructed under Swachh Bharat Abhiyan in FY 2016-17.

✓ In case of implementation of the CSR projects, internally, the officials from department of Public Relations & Corporate Communication (PR&CC) are made responsible for periodically monitoring the implementation, wherein the department conducts field visits, public meetings, etc. at equal intervals to access the quantum of progress. Moreover, departments like Internal Audit, Finance & Accounts of the Company also do necessary auditing of the CSR projects and expenditure.

✓ The infrastructure development related activities are assessed by the respective district authorities of the OIL operational areas. Moreover, a team of CSR inspectors from the Civil Engineering background and other officials of PR&CC department have been formed to physically monitor the work progress of ongoing and completed projects.

✓ State Institute of Rural Development (SIRD), Government of Assam and St. Luke's Hospital, the implementing agencies for Project Rupantar and Mobile Healthcare Project Sparsha respectively in the OIL operational areas, conduct independent audits and assessments of the ongoing activities under the projects. External agencies like Enterprises Group (New Delhi) had carried out a study of OIL's ongoing CSR activities.

✓ Additionally, the Company had engaged Dibrugarh University, to conduct a need assessment study of the OIL operational areas along with a social audit on the Company's ongoing CSR projects/ initiatives and its impact on the beneficiaries.

4. What is your company's direct contribution to community development projects- Amount in INR and the details of the projects undertaken?

Refer Section B, Point no. 4.

5. Have you taken steps to ensure that this community development initiative is successfully adopted by the community? Please explain in 50 words, or so.

Successful adoption of community development initiatives are visualized through impact assessment studies conducted at regular intervals by OIL as well as the project implementing agencies. Project based success stories are documented as well as photographic evidences of project implementation are maintained at the departmental level.

Principle 9: Businesses should engage with and provide value to their customers and consumers in a responsible manner

1. What percentage of customer complaints consumer cases are pending as on the end of financial year?

   No customer complaints are pending for FY 2016-17

2. Does the company display product information on the product label, over and above what is mandated as per local laws? Yes/No/N.A. / Remarks (additional information)

OIL is regulated by the Ministry of Petroleum and Natural Gas. The productivity, quality and safety of Company's performance / products is of prime concern to the Company.

3. Is there any case filed by any stakeholder against the company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behaviour during the last five years and pending at the end of financial year. If so, provide details thereof, in about 50 words or so

No. Crude Oil pricing formula is approved by the Government of India and sales are at an arm's length.

4. Did your company carry out any consumer survey/ consumer satisfaction trend?

Our crude oil is sold to the refineries and the natural gas to the gas utility companies. In the case of crude oil at the point of sale, daily audit of quality is done. OIL also regularly check integrity of product pipelines through standard pipeline inspection methods, hardware testing etc. OIL carries out Consumer Perception Surveys at periodical intervals, e.g LPG department sells LPG both in packed and bulk to IOCL. LPG department also sells condensate to private parties. In this regard, OIL collects the customer feedback in the form of Assessment of Customer perception from IOCL and also from condensate parties yearly. The assessment is based on certain parameters related to activities qualitative and quantitative.